

14th ANNUAL

CSLS



CANADIAN SPONSORSHIP LANDSCAPE STUDY



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ACKNOWLEDGEMENTS: CSLS PARTNERS

IMI International's unique brand of research and consulting focuses on ensuring clients maximize the financial outcome of their marketing expenditure.

The Sponsorship Marketing Council of Canada aims to help brand marketers, agency partners and sponsorship sales teams to drive advancement in the field of sponsorship marketing.

Born and raised in Toronto, **T1** takes a thinking first approach to everything we do. It's how we deliver bold ideas that build brands, empower people, deliver results, and help shape the future.



ACKNOWLEDGEMENTS: RESPONDENTS & “SHARERS”



THANK YOU!
MERCI !

A comprehensive industry study like the CSLS is only possible with the support of partners and industry professionals willing to respond and share the study.

We sincerely thank all who contributed.





Agenda

14th Annual



TODAY'S PRESENTATION

14th Annual CSLS

Results

2019

Analysis

2006-2019

Industry

Trends, Size & Future

Special Topics

Qualitative Deep Dive

1. Sponsor Objectives
2. The Olympic Games not in Canada
3. Agency Expertise

Reality Check

Drawing on other sources to put 2019 in perspective





History

14th Annual



2007



Toronto International Film Festival, Toronto

2008



World Hockey Championships, Halifax

2009



Quebec Winter Carnival, Quebec

2010



Paralympics, Vancouver

2011



Formula 1, Montreal

2012



Just for Laughs, Montreal

2013



MasterCard Memorial Cup, Saskatoon

2014



RBC Bluesfest, Ottawa

2015



FIFA Women's World Cup, Edmonton

2016



NBA All-Star, Toronto

2017



JUNOS, Ottawa

2018



T1 Speaker Series, Toronto

2019



SickKids Foundation, Toronto

2020



SponsorshipX Virtual Series

And...



CSLS Landmarks & Breakthroughs

2007

Activation Ratio: 0.43

First ever validation that activation in Canadian sponsorship was significantly behind other major countries of the world.

2008-2010

Recession Proof

As the 'Great Recession' hit many countries, including Canada, CSLS results showed sponsorship kept growing.

2013

Festivalization

CSLS authors coined the term "festivalization" as the festival category took similar proportion of sponsorship investment in Canada from 2011 to 2013.

2014 & 2018

Pro Sport Renaissances

The proportion of sponsorship spend dedicated to pro sport spikes in 2014 and again in 2018.

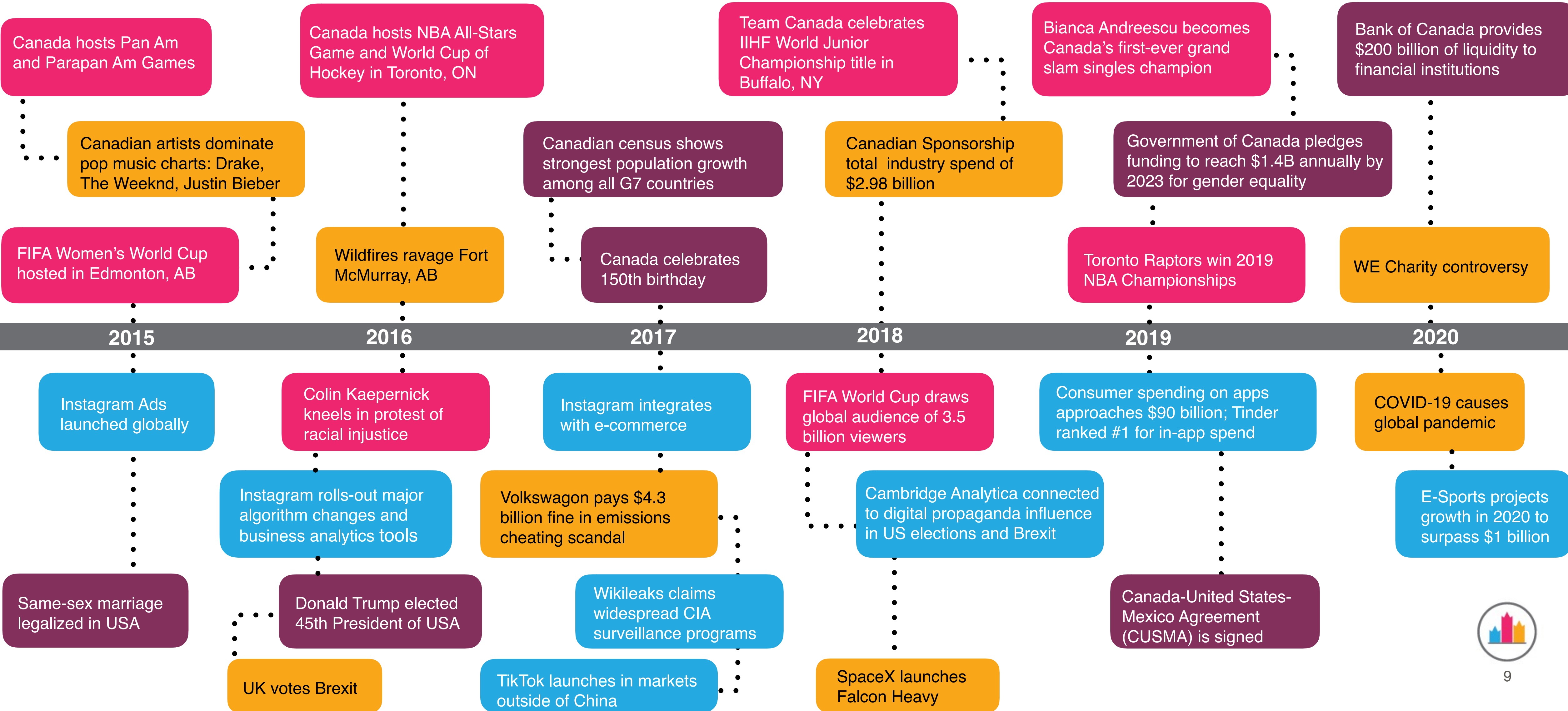
2018

\$3 Billion

Total sponsor spend (rights fees plus activation) exceeds \$3 billion for the first time. More than double the first year of CSLS.



Global & National Influencers Timeline





Results

14th Annual



The Story of 2019:

**A Year to Remember in
Canadian Sponsorship**

1. The Study
Background

3. Industry Data
Size & Scope

5. Results #2
The Deal

7. Results #4
Servicing

9. Discussion
So What?

2. The Sample
Stakeholders

4. Results #1
Strategy

6. Results #3
Activation

8. Results #5
Evaluation

1. The Study

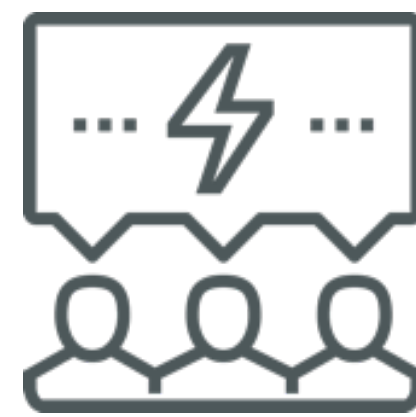
Background

THE STUDY: CSLS 101



Origin

Need
Share
Bilingual
Canadian



Perspective

Spend
Revenue
Billing



Process

Phone
Online
Attribution



Analysis

Themes
Comparative
Modelling



Design

Longitudinal
Triangulation
Deep Dives
Trends



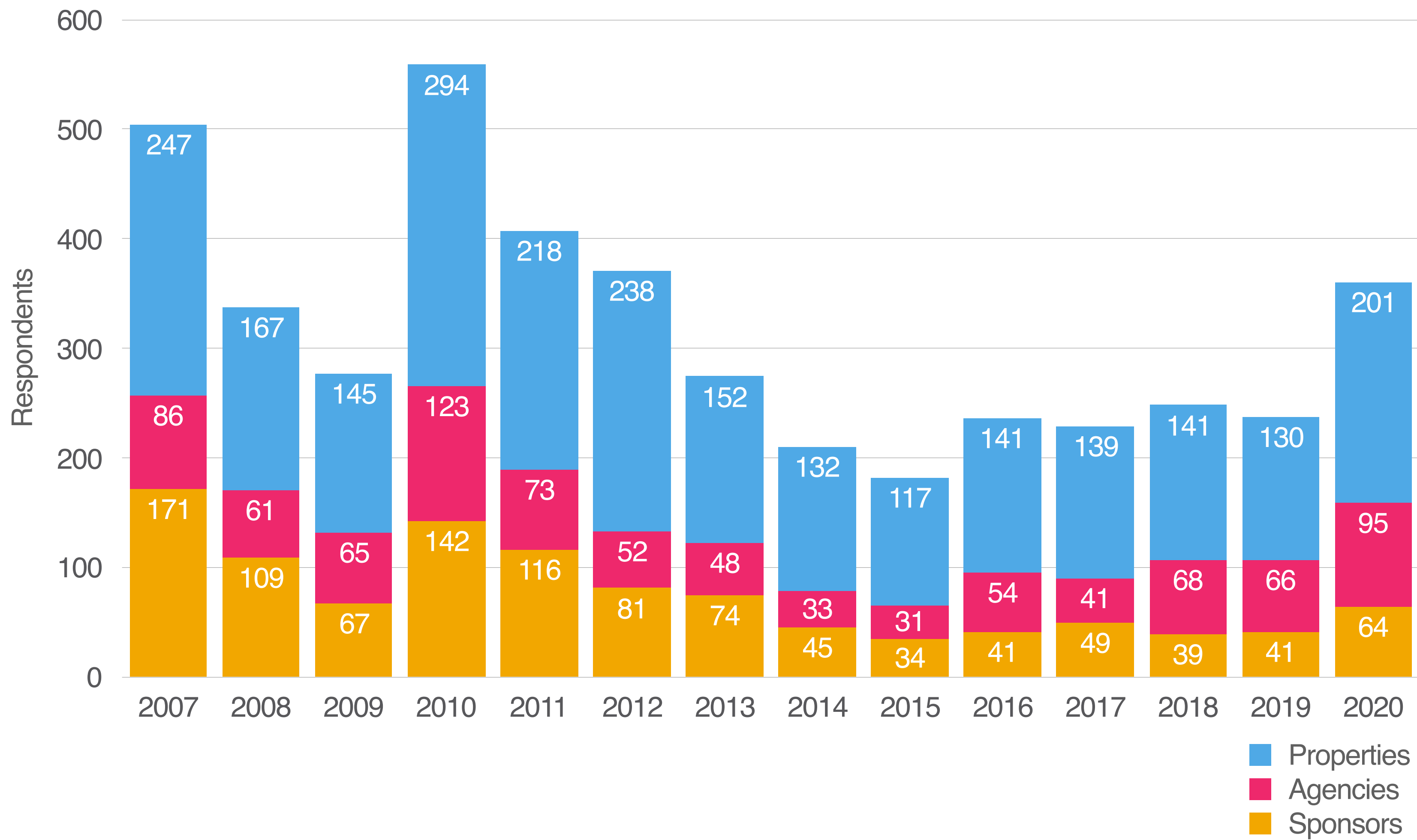


2. The Sample

Stakeholders

RESPONDENTS

Historical CSLS Respondents by Type



DATA



4,435

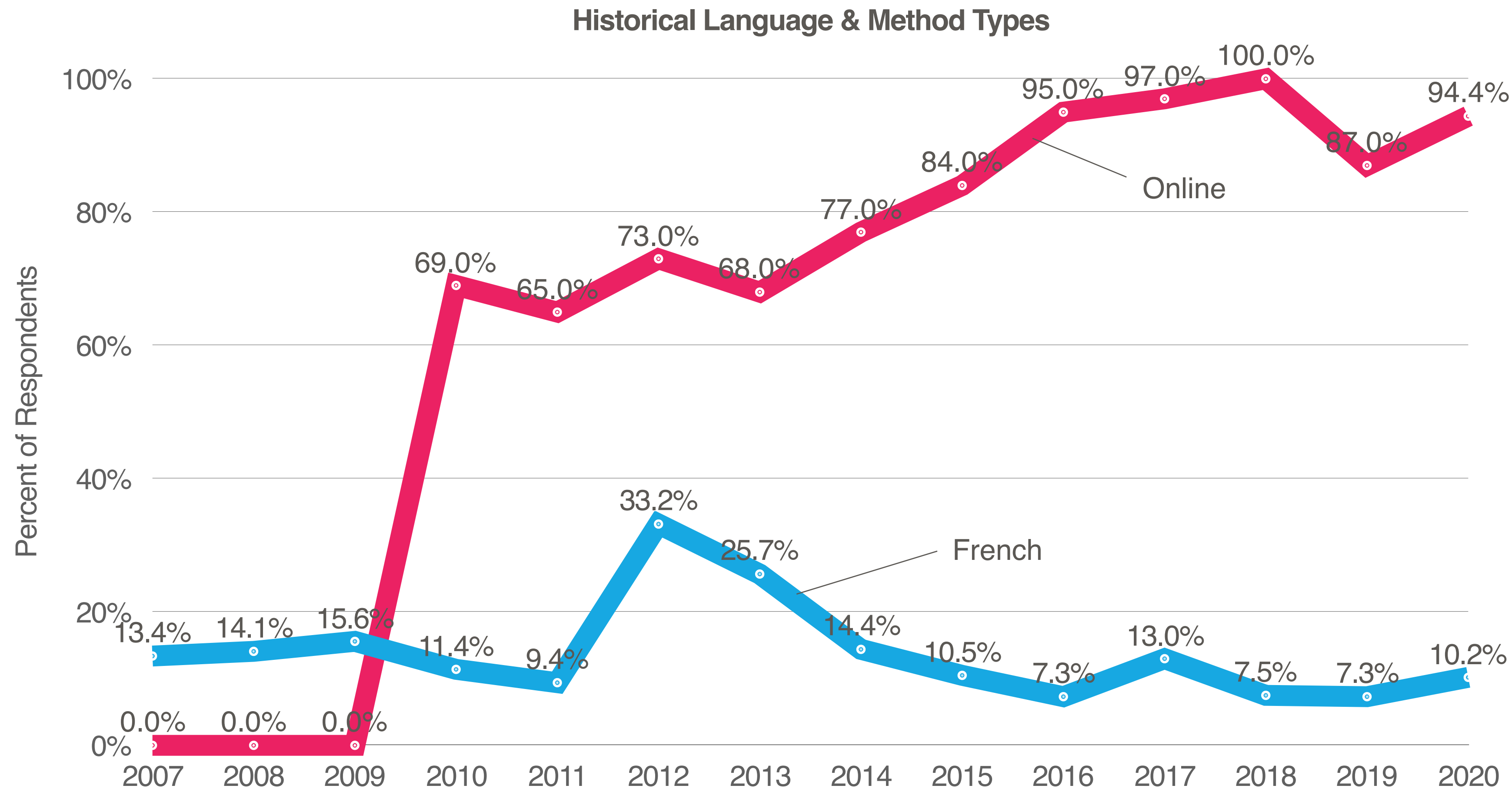
Total Respondents

NOTE

After going online in 2010, the number of respondents continually declined until a survey redesign in 2016. 2020 best response in 8 years.



SURVEY PARTICULARS



DATA



14 Years
Language & Method of Response

NOTE

French rates rose around conference in Montreal; lower since.
Online at 100% for first time in 2018, but some offline in 2019 & 2020.



TYPICAL SPONSOR IN 2019

Industry



- Sample includes representation from all Industry Canada categories
- Median annual sales of \$300M
- HQ: ON 52%, QC 15%, AB 15%, BC 10%

Internal Details



- Sponsorship decisions balanced throughout the year
- Sponsorship is housed in:
 - Marketing/Communications: 85%
 - PR: 15%
 - Community Relations: 5%

Money Mix



- 61% For Profit
- 77.9% Cash vs VIK
- Targeting (by \$'s):
 - Female: 19.3%
 - Male: 35.6%
 - No Specific Target: 45.1%
- Expected increased investment in female targeted spend next year
 - 1.9%
- Targeting (by # of deals)
 - Female: 9.5 deal (0 to 100)
 - Male: 15.5 deal (0 to 200)

A SPONSOR (2019)

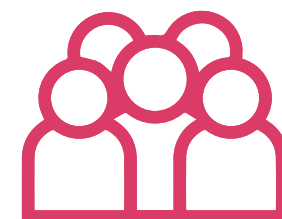
n=64

Sponsorship Spend



- \$6.6M average rights fee
 - Range: \$10k to \$30M
- Largest Sponsorship
 - Avg: \$1.6M
 - Range: \$10k to \$25M
- Portfolio: 2 to 500 deals
 - Mean: 55.4 deals
 - Median: 9.5 deals

Demographic



- Decision Maker:
 - 65% Male / 35% Female
- 95% Director level or above
 - 25% CEO/President/CMO
 - 30% VP



TYPICAL PROPERTY IN 2019

Decision-Making



- Decision-maker
 - 49.5% M, 45.2% F, 5.4% Other
 - 11.8% CEO; 25.8% VP; 50.3% Director

Property Reach



- 27.7% International
- 29.8% Canada
- 19.1% Multi-Provincial/Provincial
- 13.8% Regional
- 9.6% Local

Revenue



- \$3.89M received (average)
 - Range: \$10k to \$33M
- Largest sponsor
 - Average: \$2.22M
 - Range: \$10k to \$50M
- Source:
 - Retail 25.5%
 - Finance 22.3%
 - Communications 11.7%
- Mix: 73.8% cash & 26.2%
- Revenue Source
 - 89.8% For-Profit Sponsor
 - 10.2% NFP Sponsor

A PROPERTY (2019)

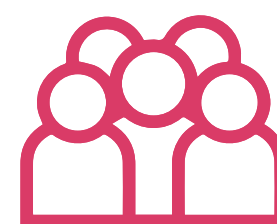
n=201

Sponsor Mix



- Number of sponsors
 - Mean: 39.2
 - Median: 19
 - Range 2 to 275
- Demographic Focus:
 - Adults: 39.4%
 - Other: 26.6%
 - Men and/or Boys: 17.0%
 - Children and youth: 13.8%
 - Women and/or Girls: 1.6%

Demographic




- Budget: \$4M (median)
- HQ: 62.4% ON / 16.1% AB
- 3 staff working primarily on sponsorship (median)




TYPICAL AGENCY IN 2019

HQ & Reach



- HQ: 71.1% Ontario
- HQ: 13.1% Quebec
- Reach:
 - 31.6% International
 - 57.9% National
 - 5.3% Provincial

Decision-Maker



- CEO/President: 55.2%; VP 34.2%
- Gender: 55.3% M; 39.5% F; 5.3% Other

AN AGENCY (2019)


n=95

Client Mix



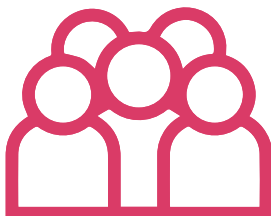
- Client Type
 - Sponsor: 45.3%
 - Property: 44.1%
 - Agency: 10.6%
- Focus of Billings
 - Festivals: 24.5%
 - Pro Sport: 18.8%
 - Olympic: 18.5%
- Mission
 - For-profit - 62.9%
 - NFP - 37.1%

Sponsorship Billings



- \$3.9M average billings (\$10k to \$32M)
- Sponsorship: 55.7% of total billings
- Sponsorships worked on: 21.2 (average)
- Areas of Work
 - Sales - 34.3% of Billings
 - Activation - 13.5% of Billings
 - Evaluation - 12.3% of Billings
 - Research - 8.7% of Billings
 - Consulting - 8.4% of Billings
 - Event/Staff Management - 7.8% of Billings
 - Contracts/Negotiations - 6.5% of Billings

Focus of Billings



- Gender:
 - M 29%; F 21%
- Largest Client
 - Sponsor: 39%
 - Property 61%

NOTE 54% described themselves as a “sponsorship agency”

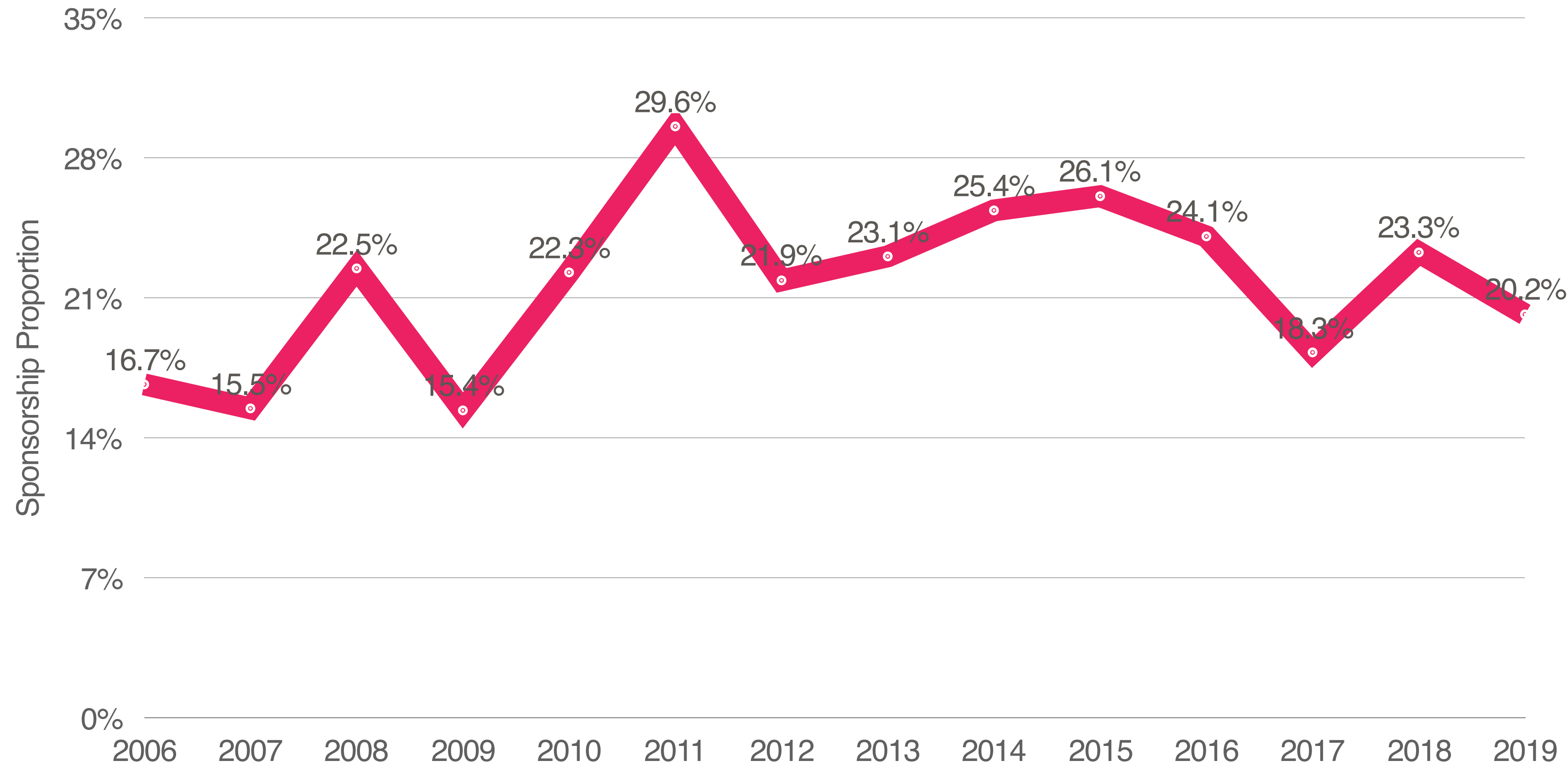


3. Industry Data

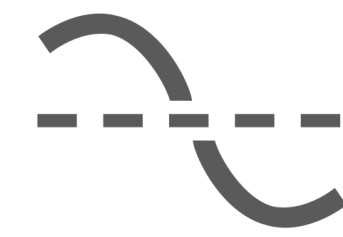
Size & Scope

PROPORTION OF MARCOM BUDGET

Sponsorship as a Percentage of Marketing Communications Budget



DATA



20.2%
In 2019

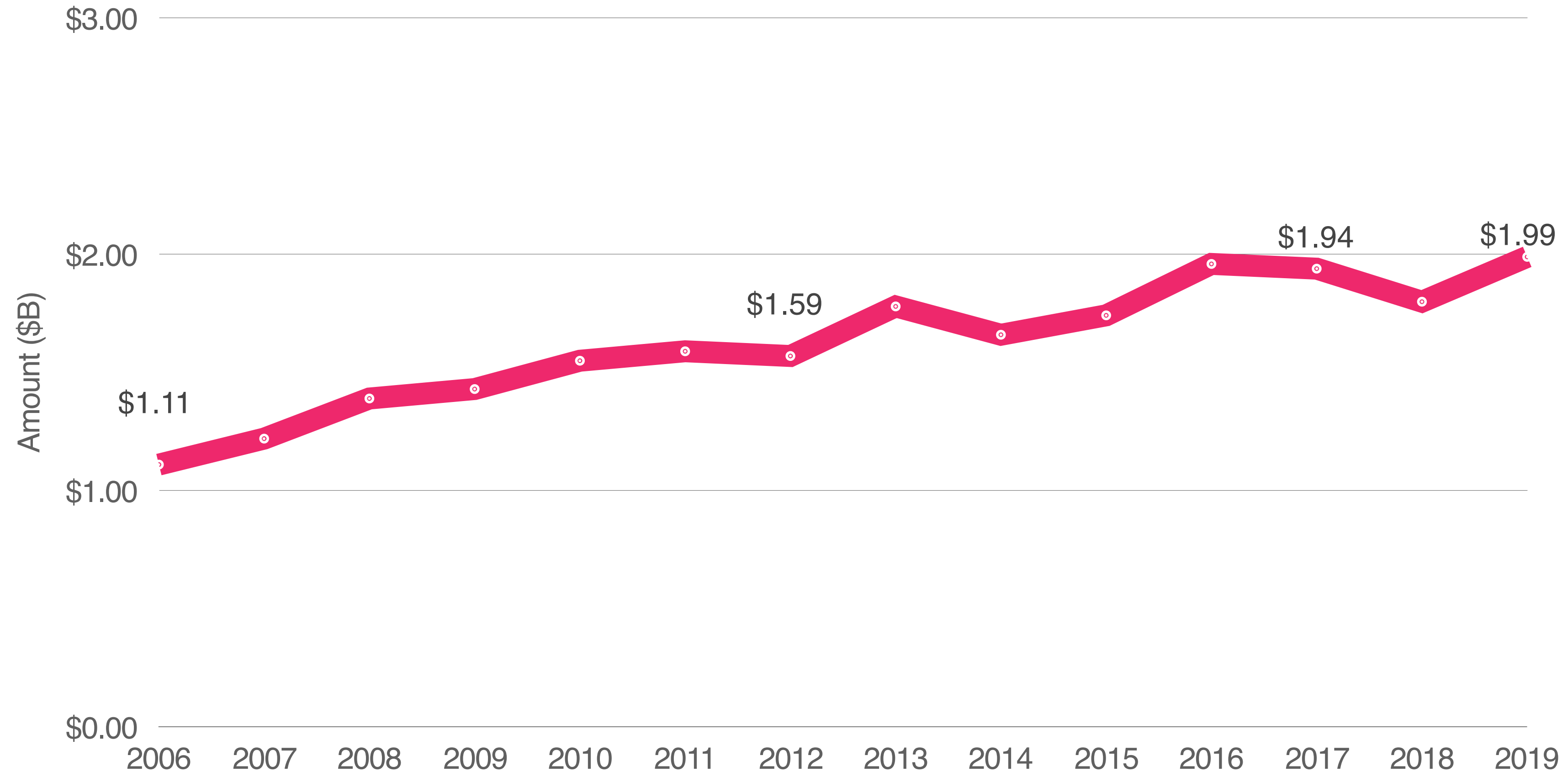
NOTE

Among those organizations that use sponsorship, just over **1 in 5 MarCom \$'s** are spent on sponsorship.



CANADIAN INDUSTRY SIZE

Historical Canadian Sponsorship Industry Size: Rights Fees



DATA



\$1.99B
2019 Rights
Fee Spend

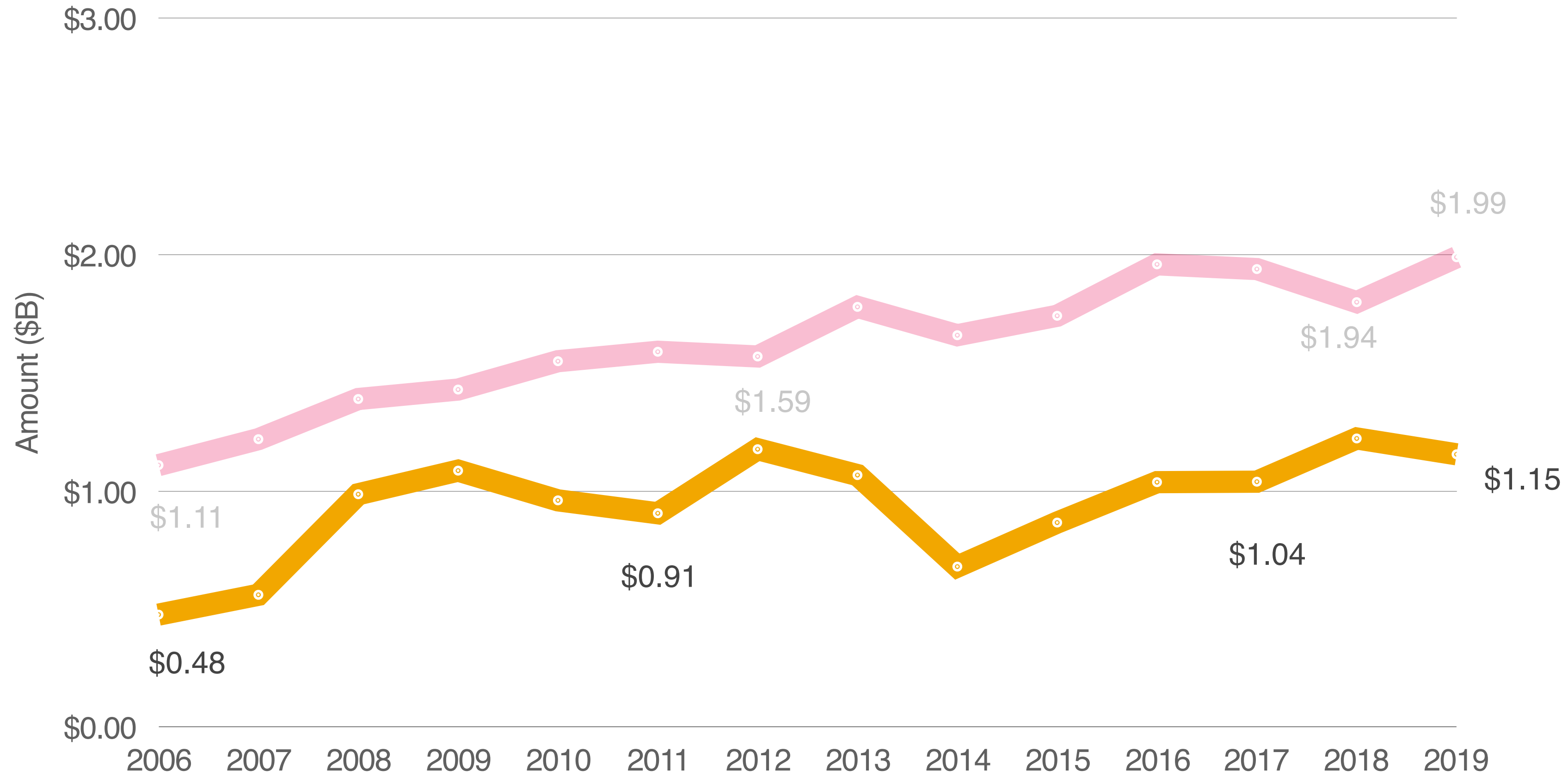
NOTES

Past 5 years: Consistent
Historical: CAGR of 4.59%



CANADIAN INDUSTRY SIZE

Historical Canadian Sponsorship Industry Size: Activation



DATA



0.58

Activation to Rights Fee in 2018

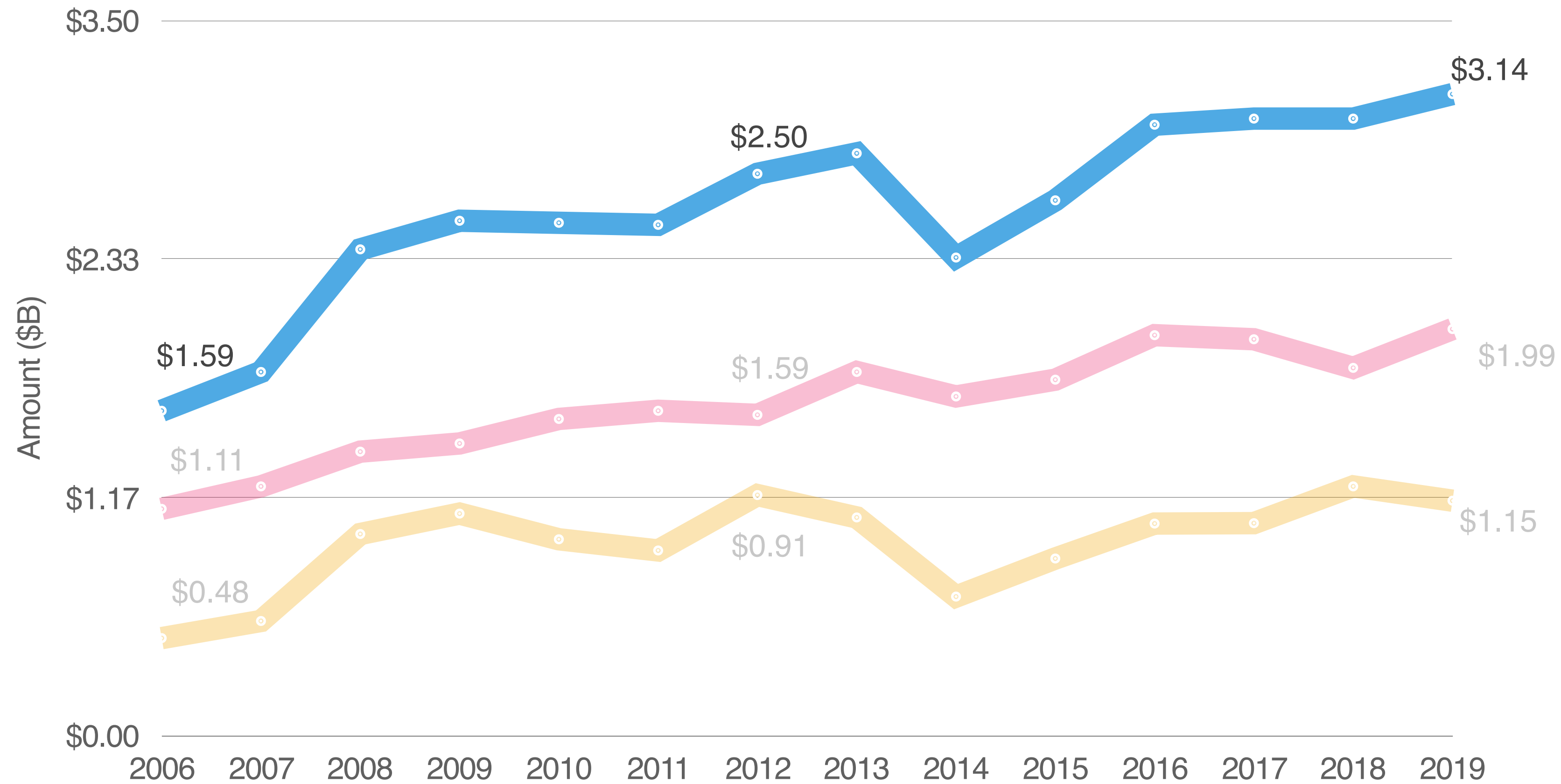
Key Observation: Total investment in activation has more than doubled in 14 years, up almost 250%

CAGR of total activation spend is **6.95%**.



BIG PICTURE: CANADIAN INDUSTRY SPEND

Historical Canadian Sponsorship Industry Size: Total



DATA



\$3.14B
in Total 2019
Industry Spend

NOTE

CAGR of rights fees plus
activation spend
is **5.38%**.



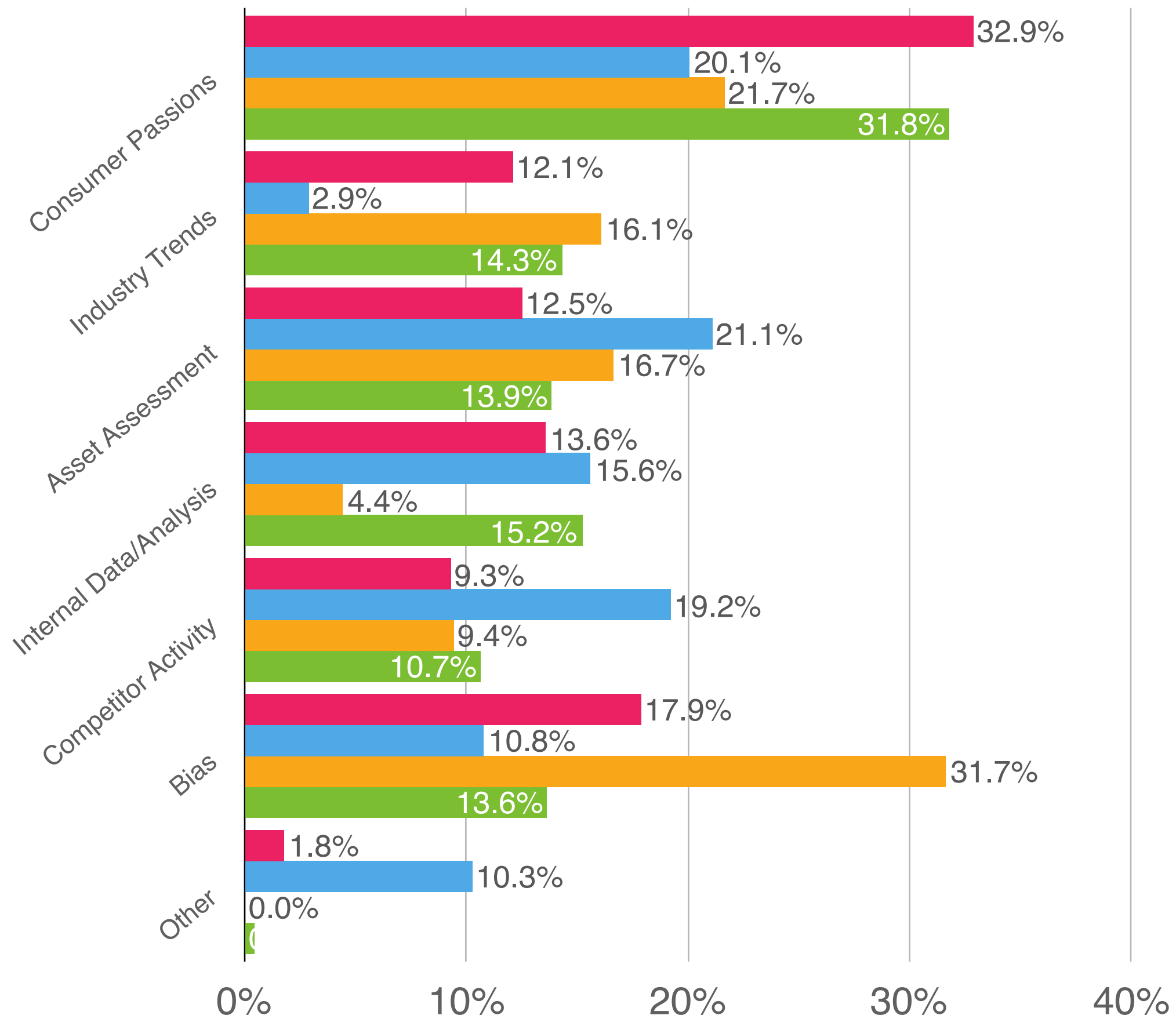


4. Results #1

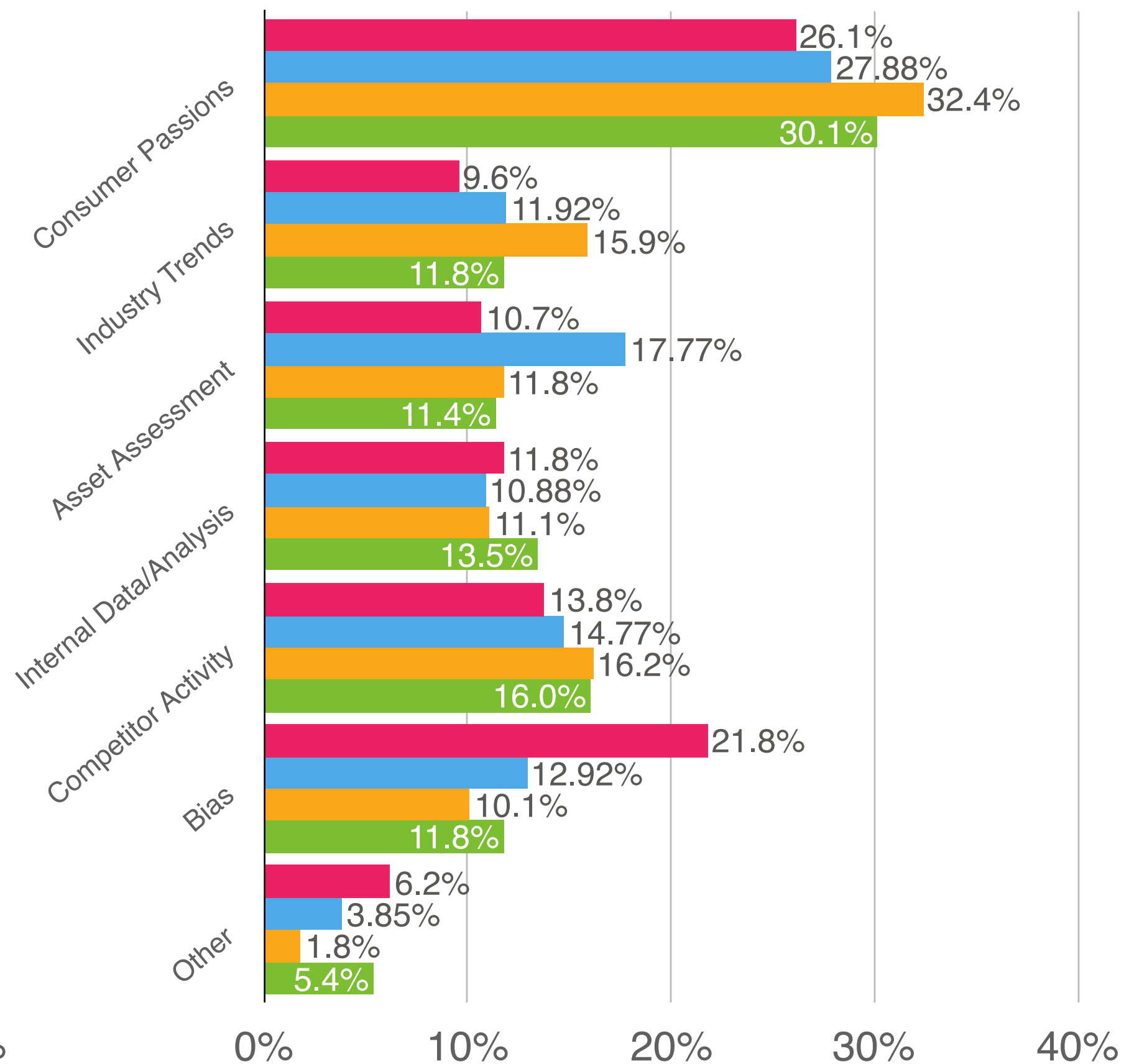
Strategy

DECISION MAKING

Criteria in Decision-Making: Sponsors



Criteria in Decision-Making: Agencies on Sponsors Behalf



DATA

Majority
Of Decisions are About
The Right Factors

NOTE ON 2019

Sponsors and agencies
report 'bias' again down

Top answer in 2019 for both:
"consumer passions"



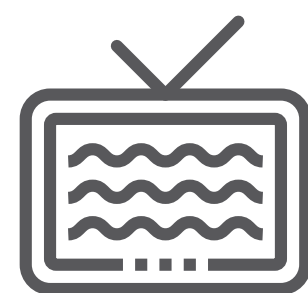
LARGEST SPONSORSHIP CATEGORY



48%
Pro Sport



22%
Amateur Sport

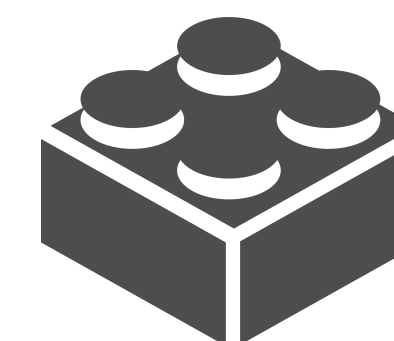


13%
Entertainment,
Tours & Attractions



9%
Festivals

DATA



Others

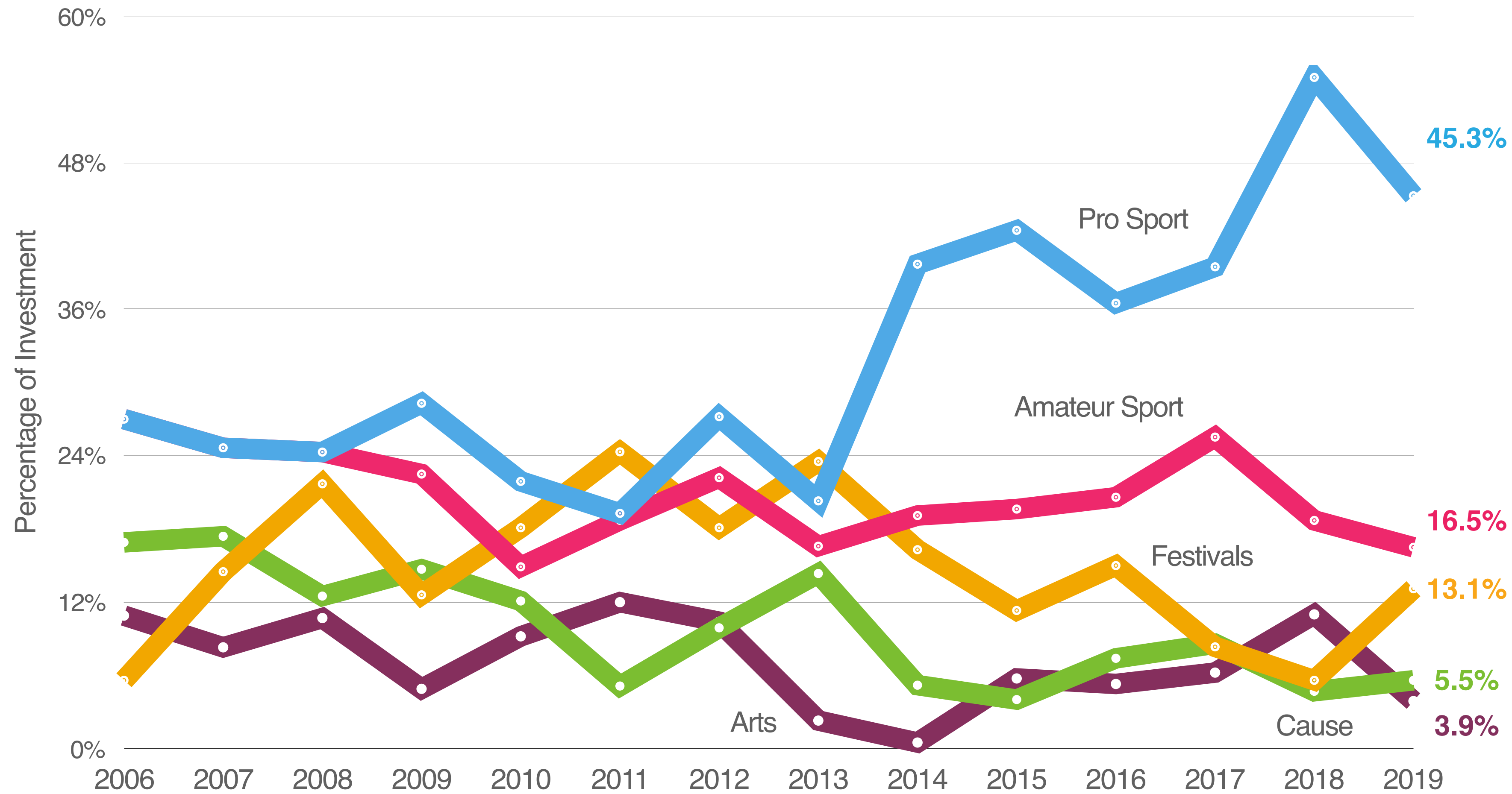
Arts (4%)
Other (4%)

Average Size of Largest Annual Deal: \$1.6M
Range: \$10,000 to \$25M



PROPERTY MIX

Historical Sponsorship Investment by Property Type



DATA



45.3%
of Investment is
in Pro Sport

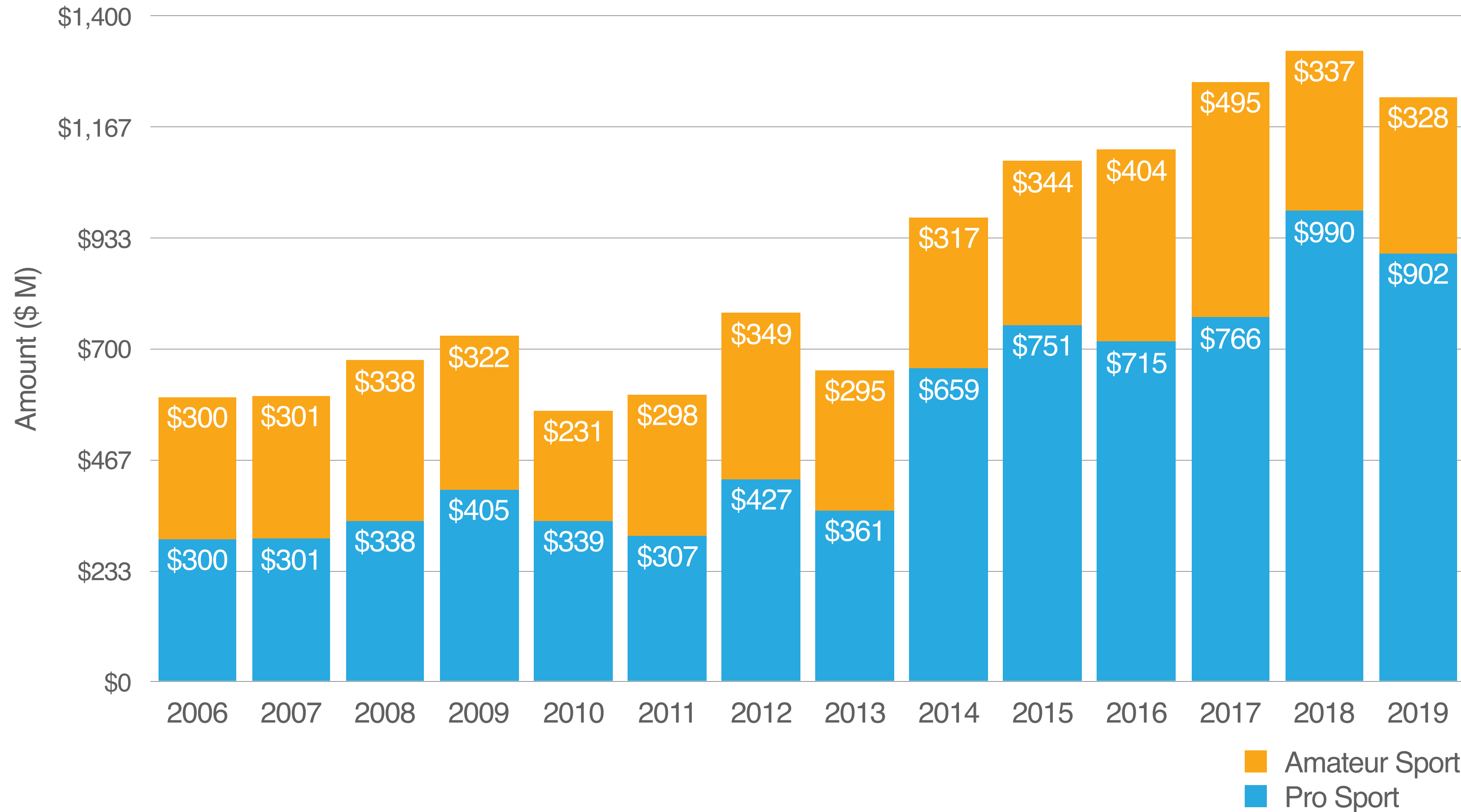
NOTE

- Others:
- Other (7.2%)
 - Entertainment, Tours & Attractions (7.1%)
 - Education (<1%)
 - Media (<1%)
 - Municipality (<1%)



PROPERTY MIX: SPORT

Historical Sponsorship Investment in Sport



DATA



\$1.30B
in Sports

*slight decrease from 2018

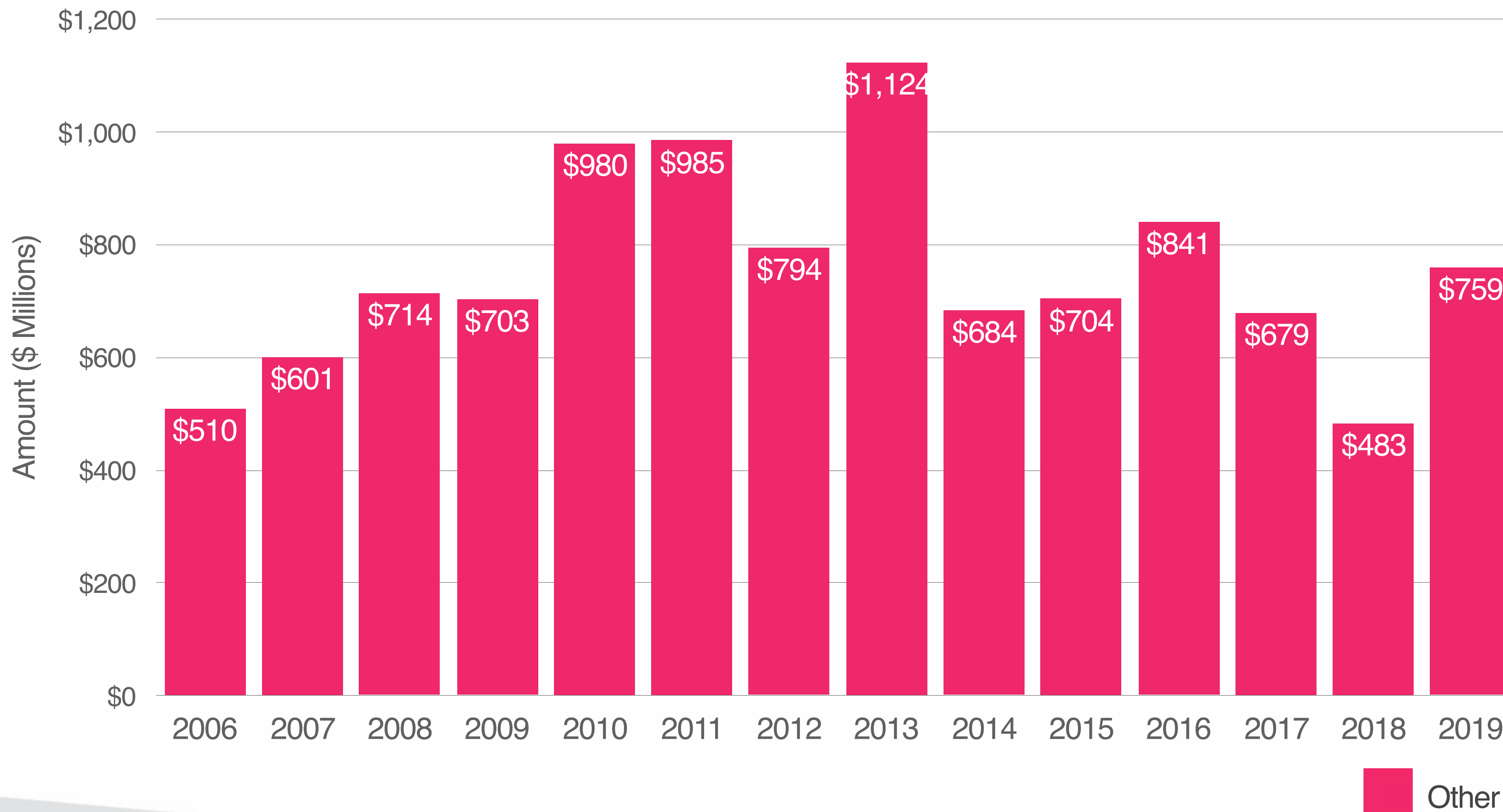
NOTE

Pro sport continues to take 'share' from amateur sport (and other speciality areas)

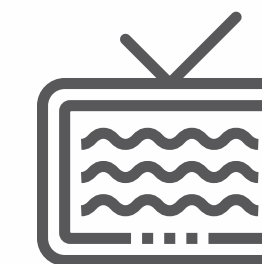


PROPERTY MIX: NON-SPORT

Non-sport sponsorship accounts for **38%** of the industry.



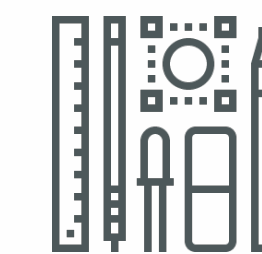
\$260 M
Festivals



\$142 M
Entertainment,
Tours & Attractions



\$13 M
Municipalities



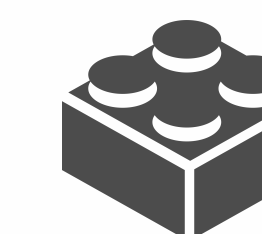
\$78 M
Arts



\$111 M
Cause



\$13 M
Education



\$143 M
Other



SPONSOR INVESTMENT: PROPERTY REACH BY SPEND

2019 DATA | 2018 DATA

“Interesting Shifts but *Go Big or Stay Local* still holds”



15.3% | **11.8%**
International



41.0% | **36.2%**
National



3.6% | **20.4%**
Multi-Provincial



15.1% | **7.5%**
Provincial



14.0% | **10.4%**
Regional



11.1% | **13.7%**
Local



MISALIGNED VIEWS ON THE FUTURE

DECREASE



32.1%
Sponsor

39.6%
Property

46.5%
Agency

STAY THE SAME



57.1%
Sponsor

39.6%
Property

44.2%
Agency

INCREASE



10.7%
Sponsor

20.7%
Property

9.3%
Agency

REALITY

COVID impact

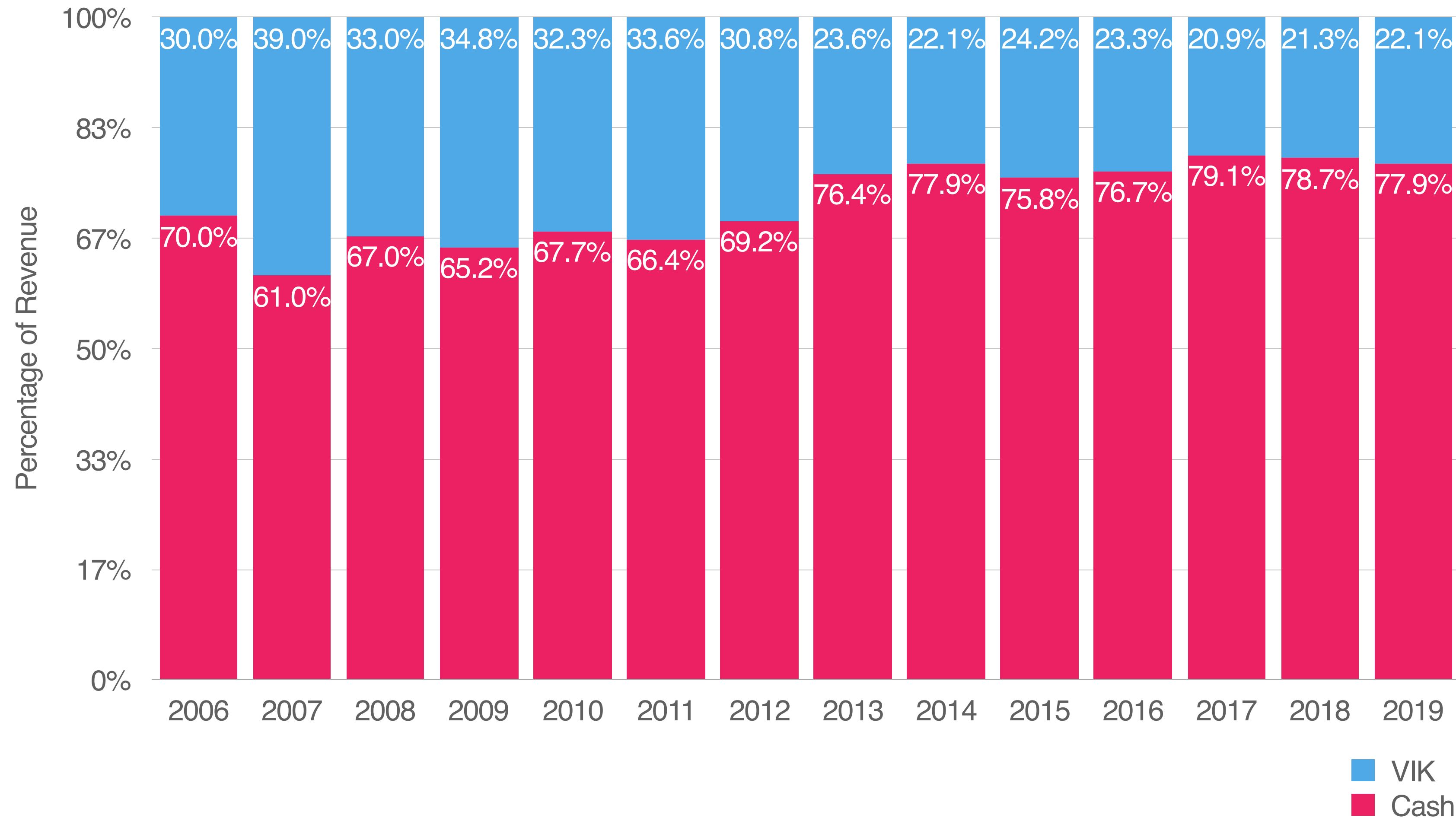


5. Results #2

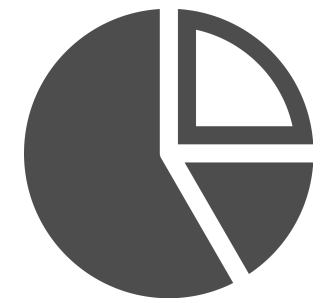
The Deal

DEALS: CASH OR VIK

Historical Cash vs. VIK Mix for Properties



DATA



77.9%

Ratio for cash over VIK

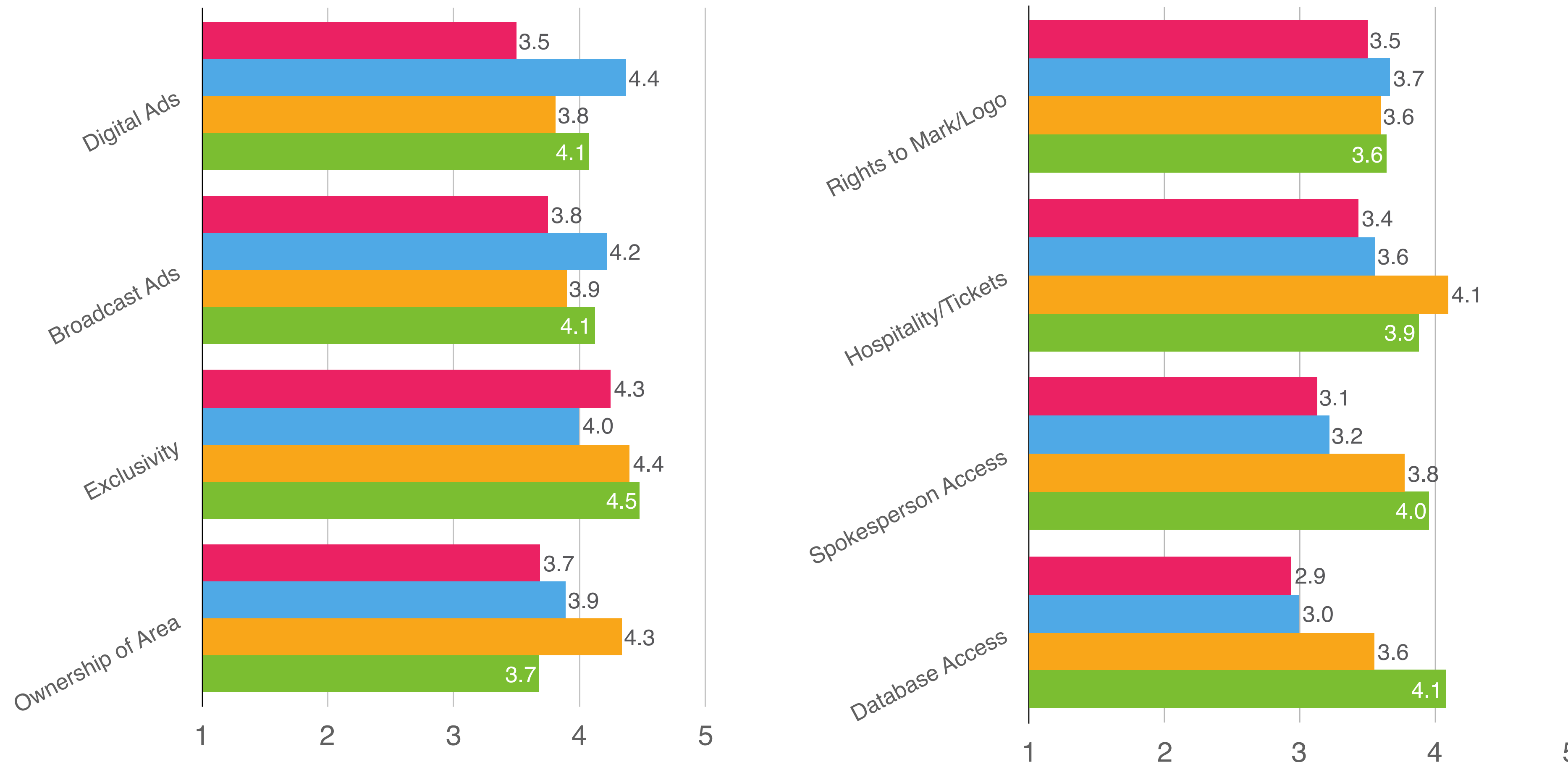
NOTE

Over the past 7 years, there has been consistent results of investment of **Cash to VIK** at just under **5:1**.



DEALS: VALUABLE BENEFITS

Most Valuable Benefits Identified by Sponsors



NOTE "Co-sponsorship" suggested by 7 sponsors under other (with average score of 3.8)

DATA & NOTE

2019 characterized by some change.

Exclusivity remained #1, but all access related items (database, tickets, spokesperson) increased over the prior years.



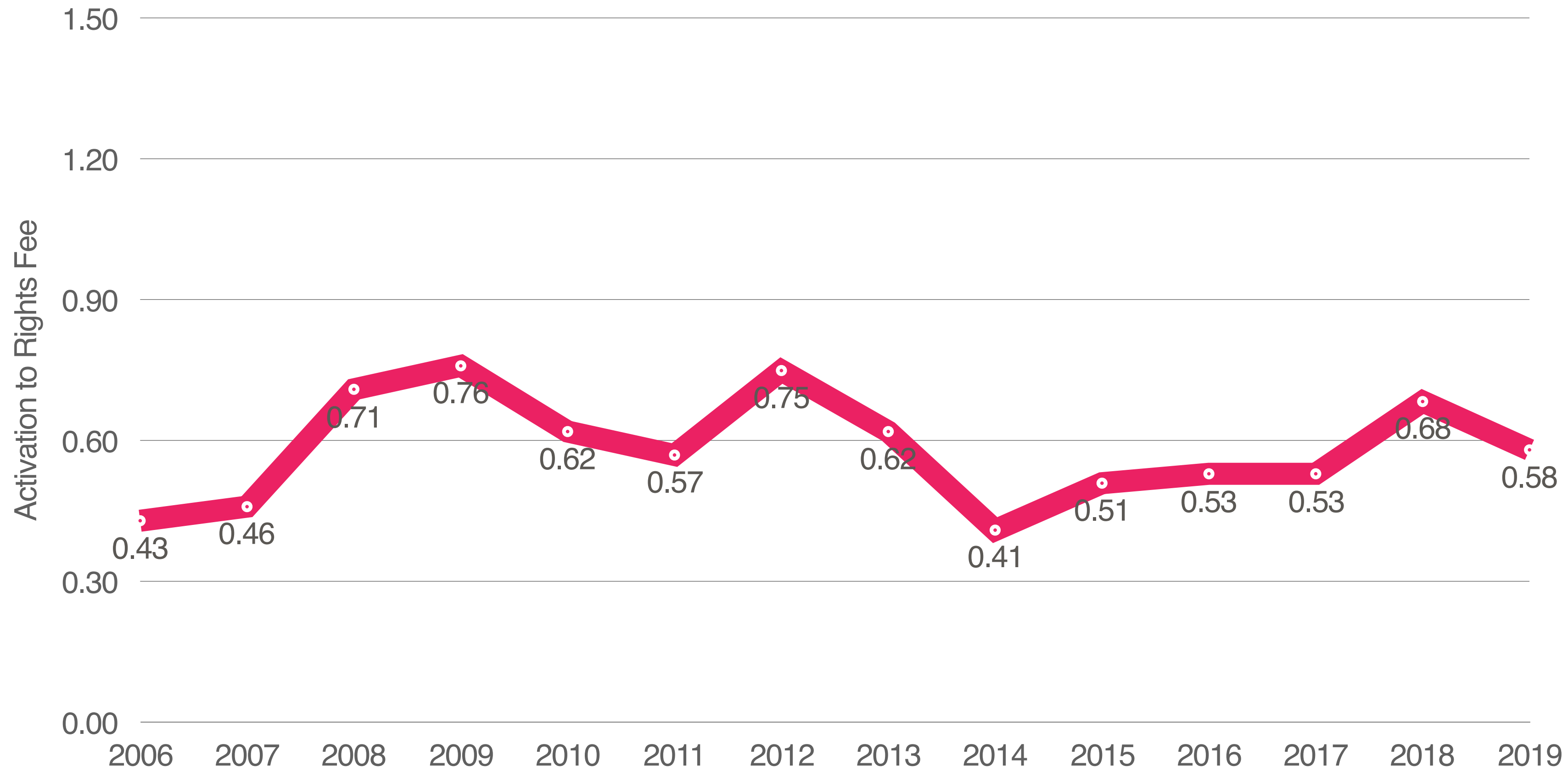


6. Results #3

Activation

ACTIVATION: RATIO

Historical Activation Ratio: Canada



DATA



0.58

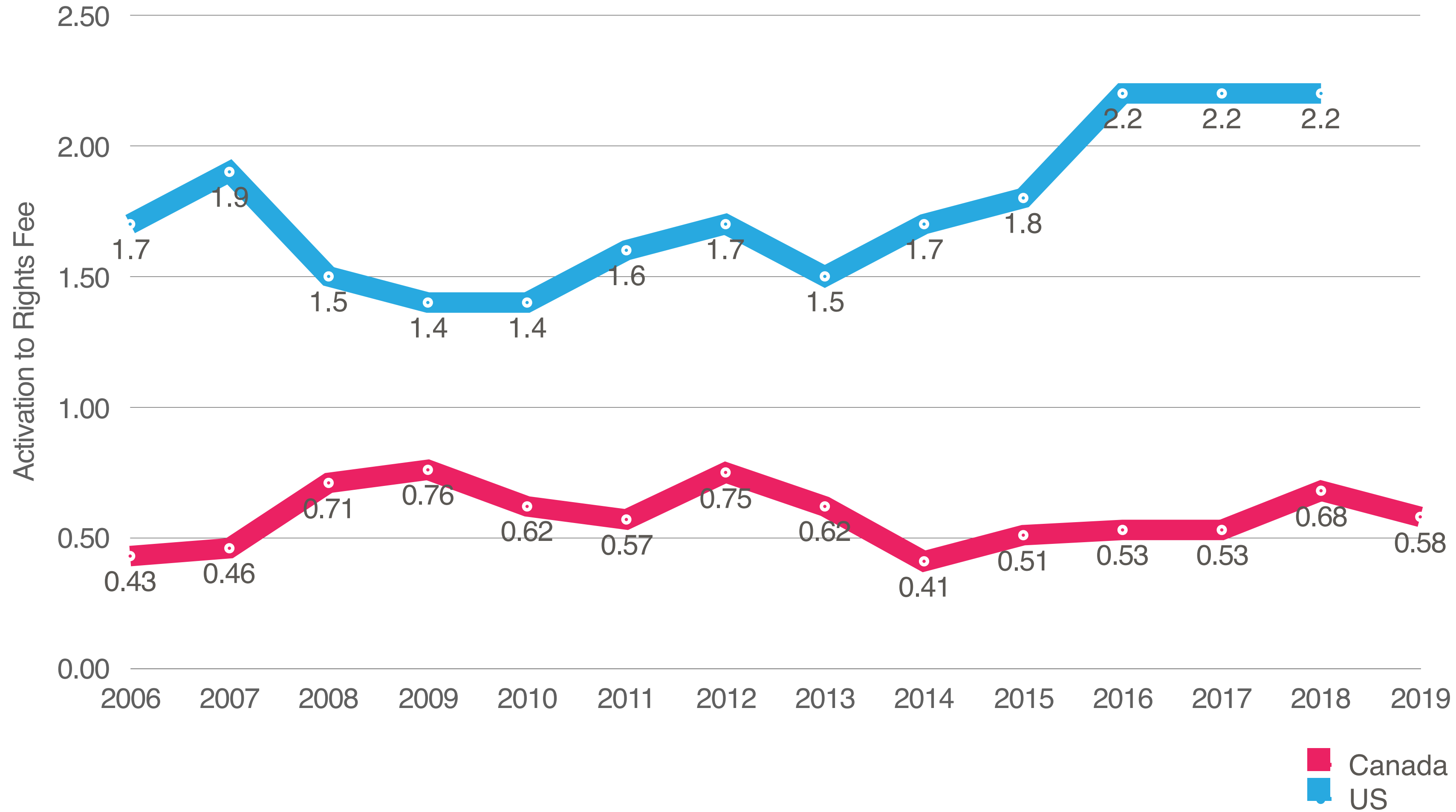
Activation to Rights Fee in Canada. After the highest recorded number since 2012 in 2018, a small drop.

NOTE Agencies report an activation ratio of 0.86 for their sponsor clients on their sponsorships.



ACTIVATION: RATIO

Historical Activation Ratio: Canada & US



DATA



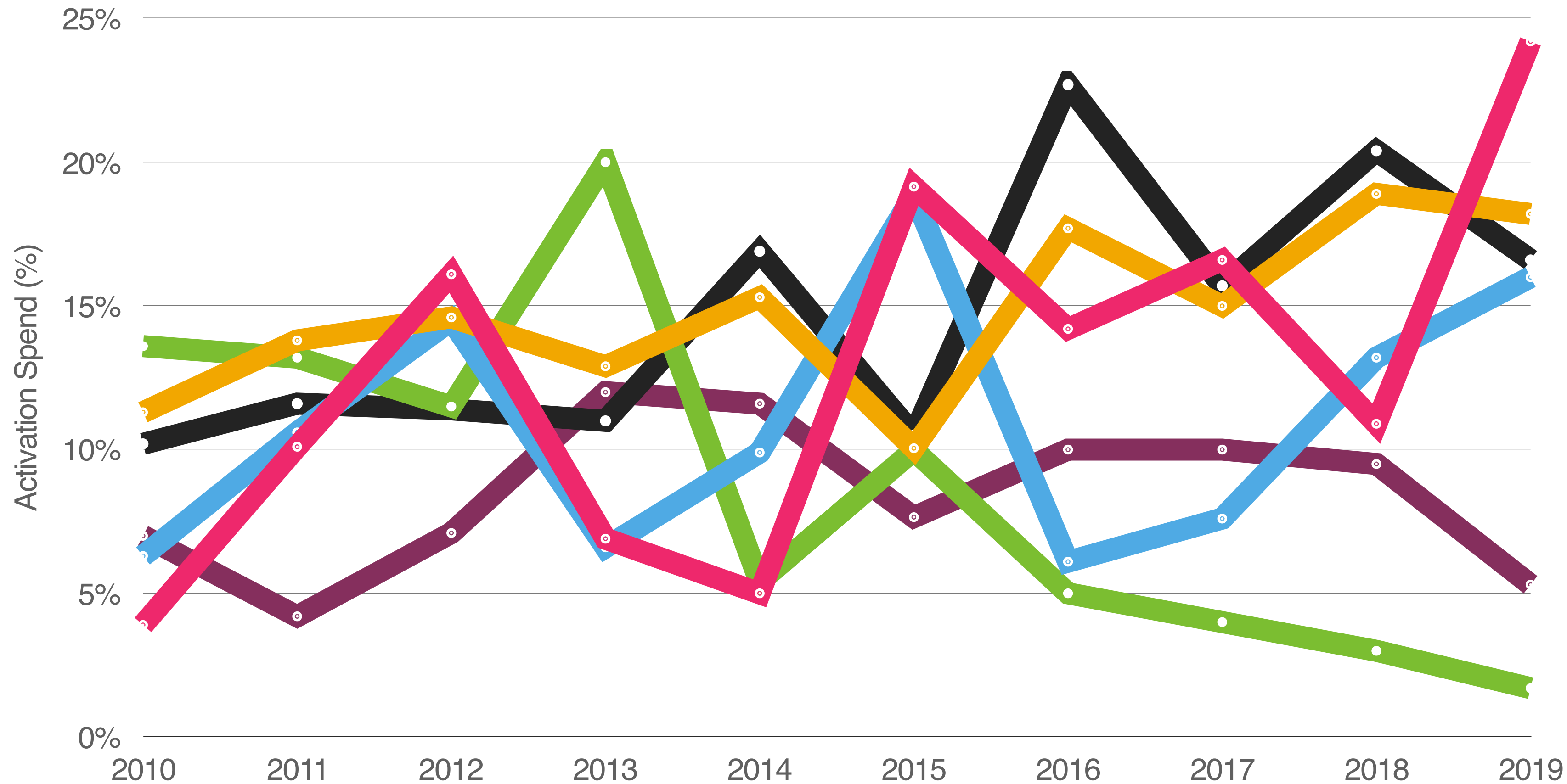
2.2

Most Recent
Activation Ratio in
US (from IEG)

The activation ratio in the US is close to being more than **4X higher** than in Canada.



ACTIVATION: MIX OF INVESTMENT



- Branded Content
- Hosting/Hospitality
- Product Sampling
- PR
- Advertising
- Social Media

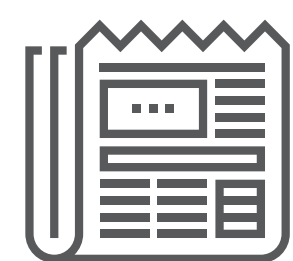
Branded Content Rises Again

- Other Notables:
- Ancillary Events (6.1%)
 - Co-Promotions (5.4%)
 - Athlete Endorsement (2.8%)
 - Sales Promotions (1.6%)



ACTIVATION: MIX OF INVESTMENT

Agency List of Sponsor Client Activation Spend



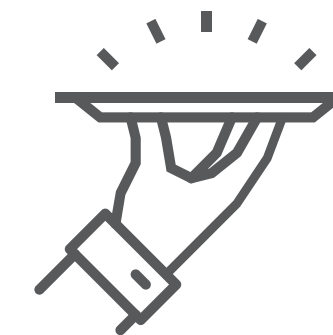
16.3%
Branded Content



13.0%
Product Sampling



12.0%
Advertising



11.0%
Hosting & Hospitality



10.9%
Social Media



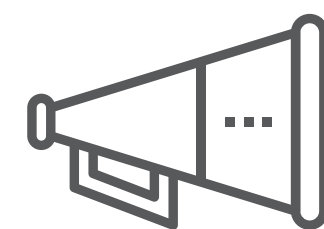
8.0%
Other



5.5%
Internal Marketing



5.3%
Co-Promotions



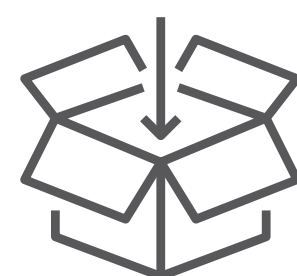
4.8%
PR



4.1%
Athletes



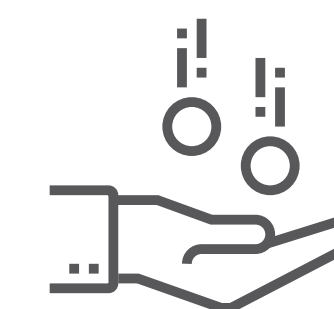
3.9%
Sales & Consumer Promotions



2.8%
Packaging



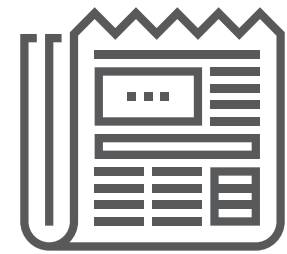
2.4%
Ancillary Events



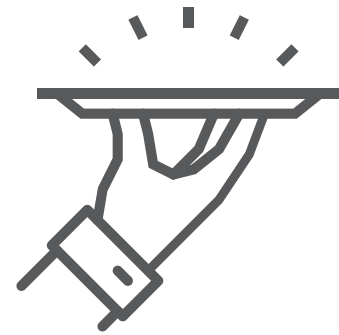
0.3%
Trade Allowances



ACTIVATION: DRIVERS OF ROI - SPONSOR VIEW



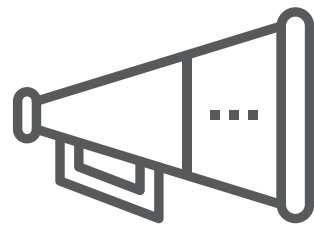
#1
Branded Content
(17.5%)



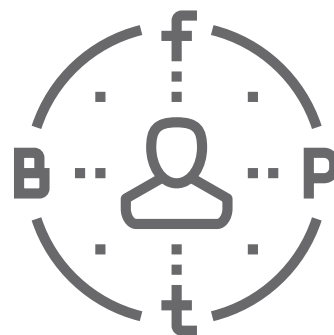
#2
Hosting/Hospitality
(12.7%)



#3
Athletes
(11.1%)



#4
PR
(9.5%)



#4
Social Media
(9.5%)



#5
Co-Promotions
(7.9%)



#5
Advertising
(7.9%)

ROI RANKING



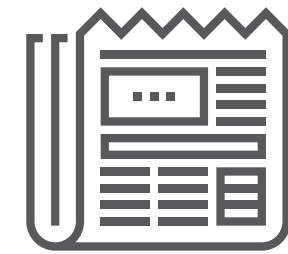
Shifts

Branded Content Return to #1
(5 of past 6 years)

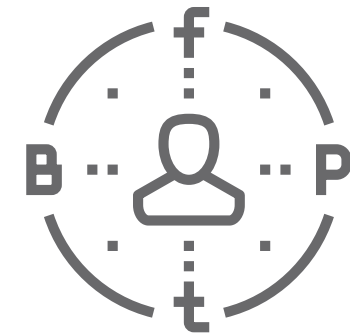
First time athletes in Top 3



ACTIVATION: DRIVERS OF ROI - PROPERTY VIEW



#1
Branded Content
(dominant #1 - 30.3%)



#2
Social Media
(14.1%)



#3
Sales/Consumer Promotions
(10.1%)



#4
Product Sampling
(9.1%)



#5
Co-Promotions
(7.1%)



#6
Hosting/Hospitality
(6.1%)

DATA



No Shift

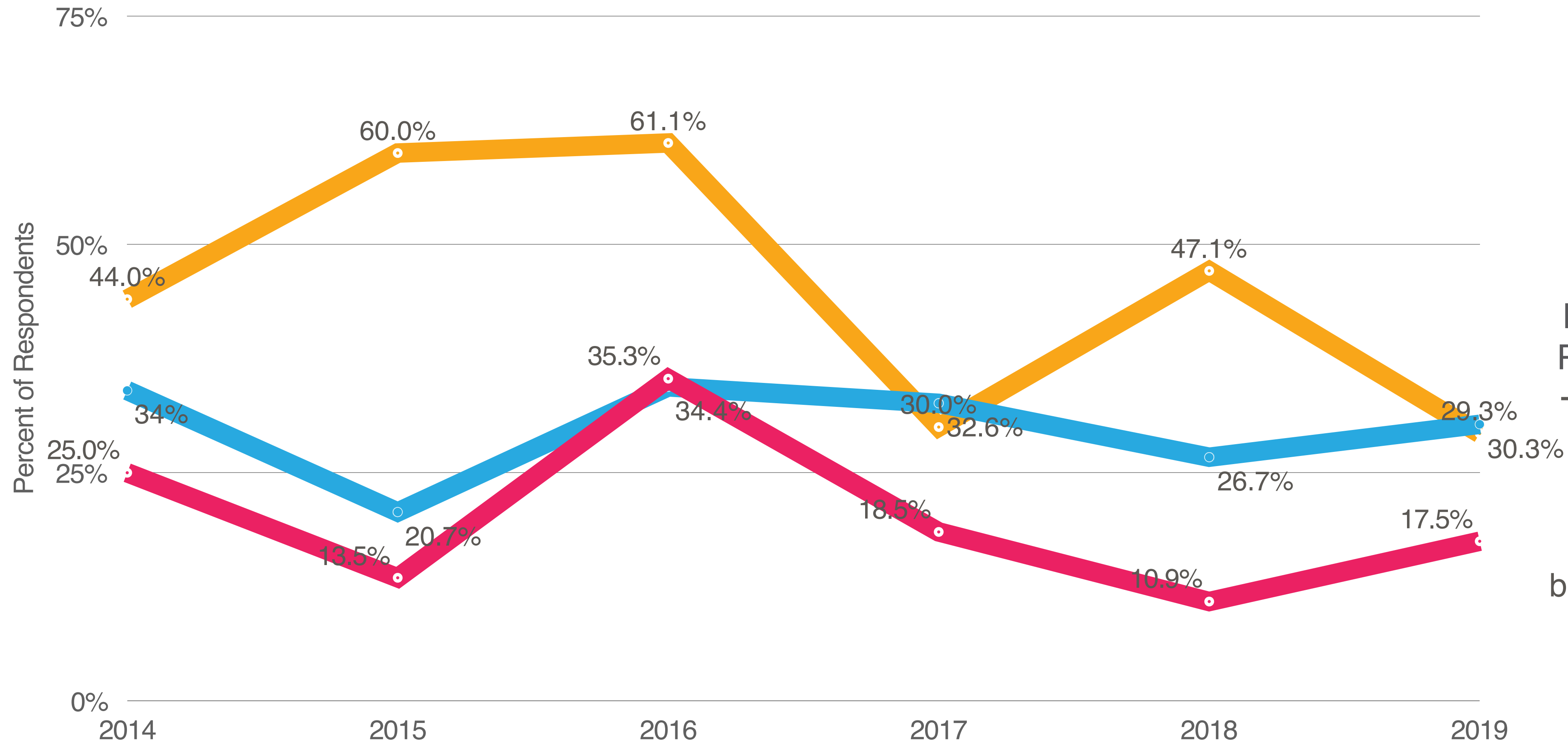
Views in 2019 same as 2016
to 2018 period

Time to focus on this
topic? COVID has
accelerated this learning.



ACTIVATION: BRANDED CONTENT

Historical Activation Tactic that Best Drives Business Results



DATA



1ST

Branded Content is the best tactic for Sponsors, Properties, and Agencies

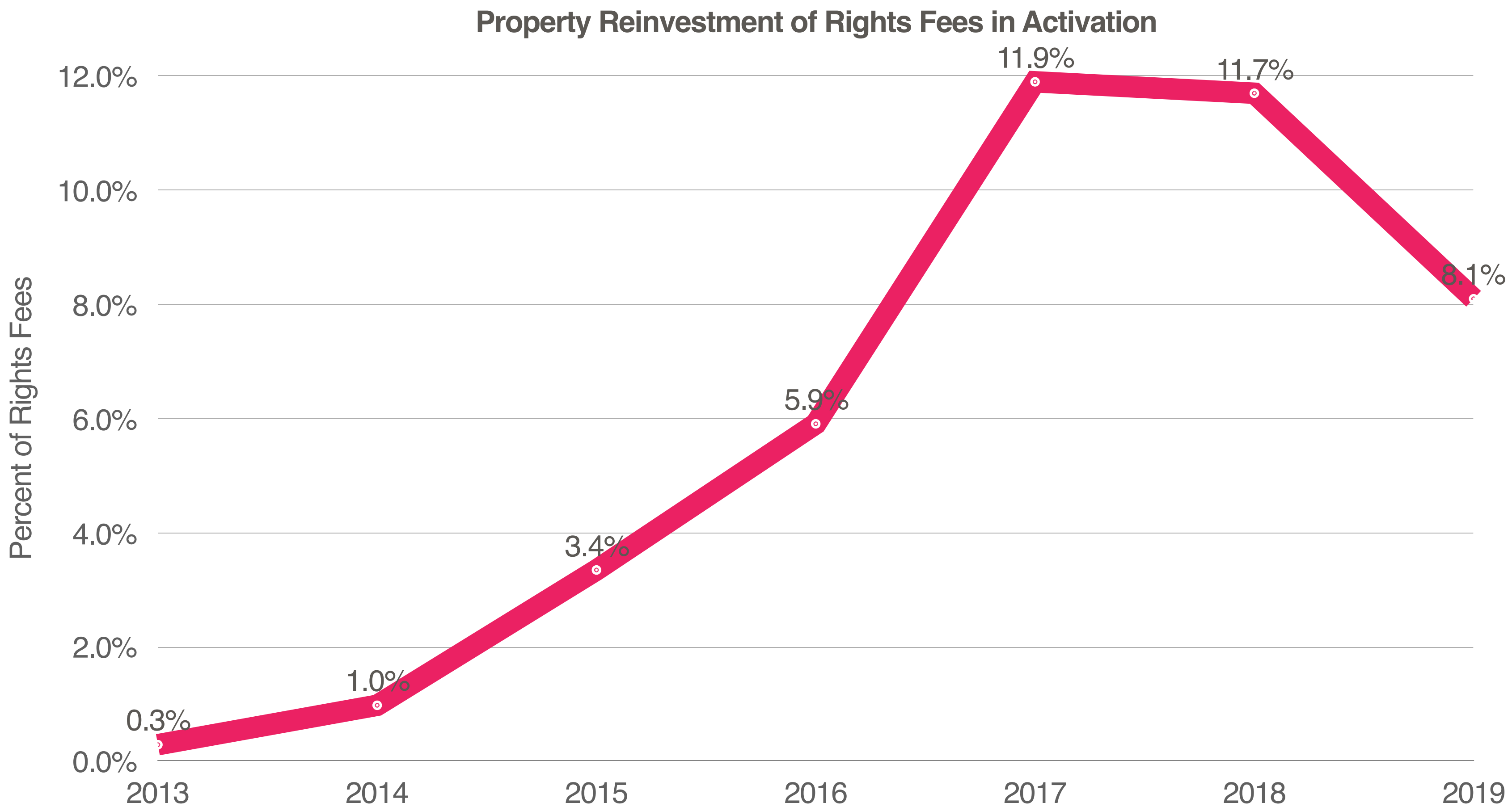
NOTE

All three stakeholder groups reported that branded content best drives business results, from an activation perspective.

- Sponsors
- Properties
- Agencies



ACTIVATION: PROPERTY REINVESTMENT



DATA



8.1%
Reinvested by Properties in Activation

NOTES

20.8% of respondents reported no re-investment in activation

Most Common Tactics

- #1 - Social Media (16.7%)
- #2 - Hosting/Hospitality (15.5%)
- #3 - Advertising (14.3%)
- #4 - Branded Content (13.6%)
- #5 - Product Sampling (7.3%)



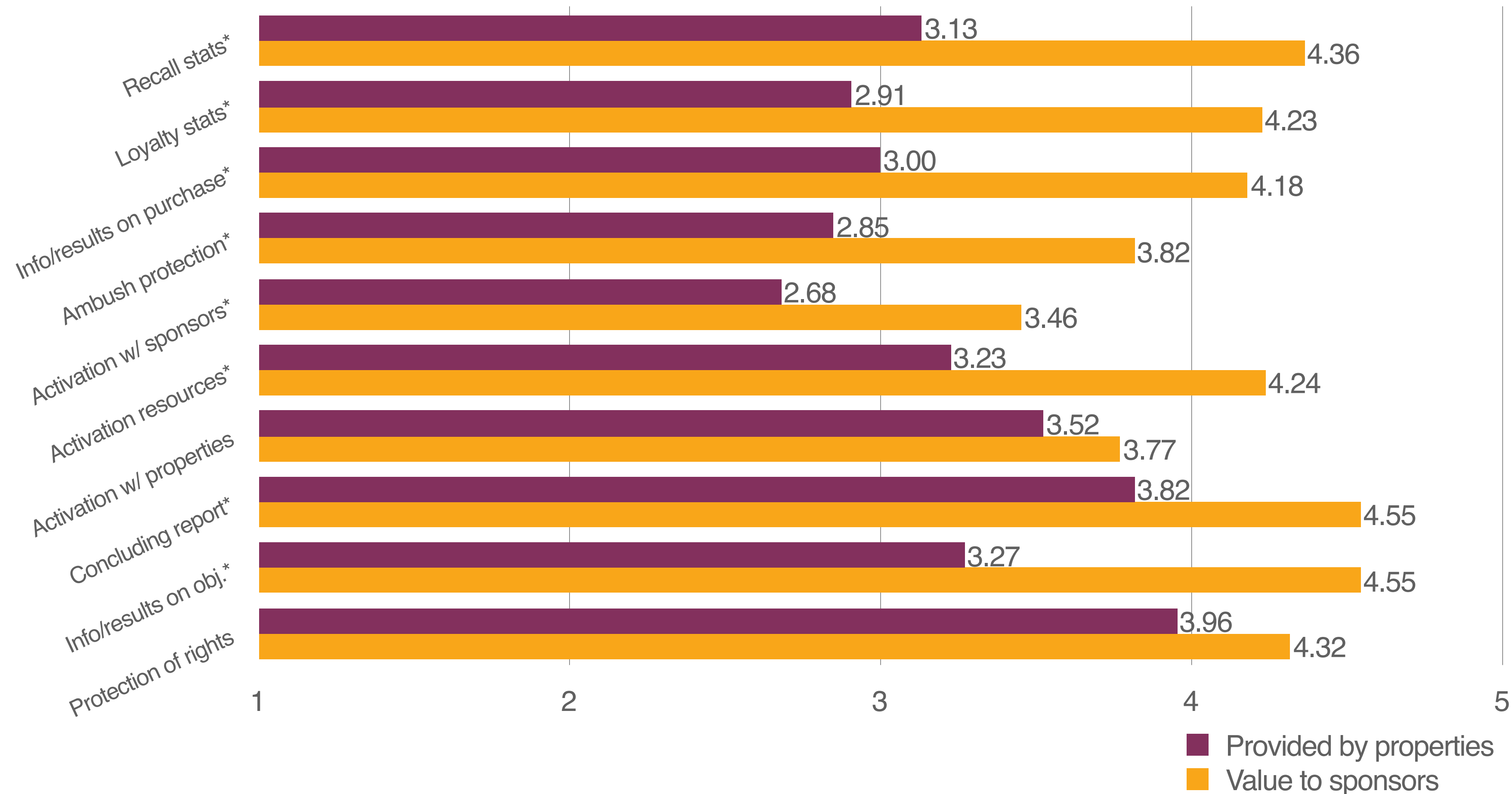


7. Results #4

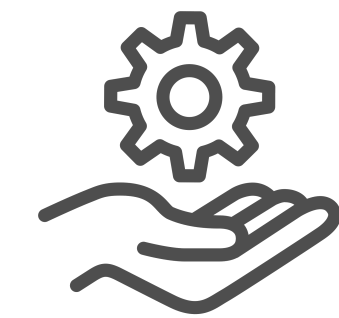
Servicing

SERVICING: SPONSOR PERSPECTIVE

Services to Sponsors: Viewed by Sponsors



DATA



8 of 10
are Statistically Significant Differences (*)

NOTE

The servicing issue remains in Canadian sponsorship. This has been consistent for 14 years, with a few exceptions.



PROPERTIES INVESTMENT IN SERVICING STABILIZES



Servicing - 2019

14.5%

of sponsorship revenue is allocated to servicing

Servicing - Past

2018: 16.6%

2017: 10.4%

of sponsorship revenue is allocated to servicing

10.1% of property respondents reported no investment in servicing.
Very positive finding.



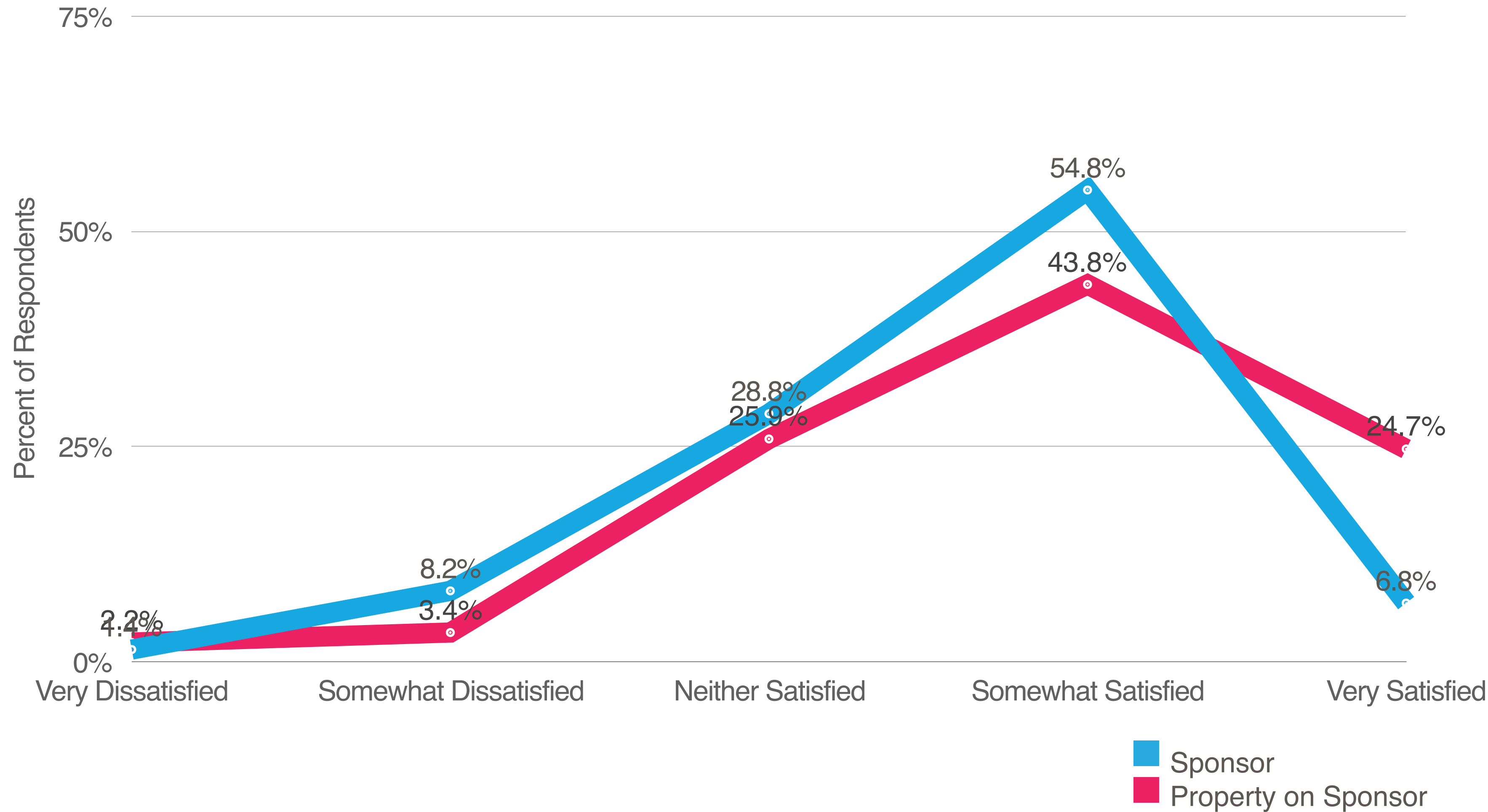


8. Results #5

Evaluation

SPONSOR AND PROPERTY VIEWS OF SPONSORSHIP ROI

Sponsor Satisfaction with ROI



DATA



3.38 (out of 5) Sponsor Mean
3.85 (out of 5) Property Mean

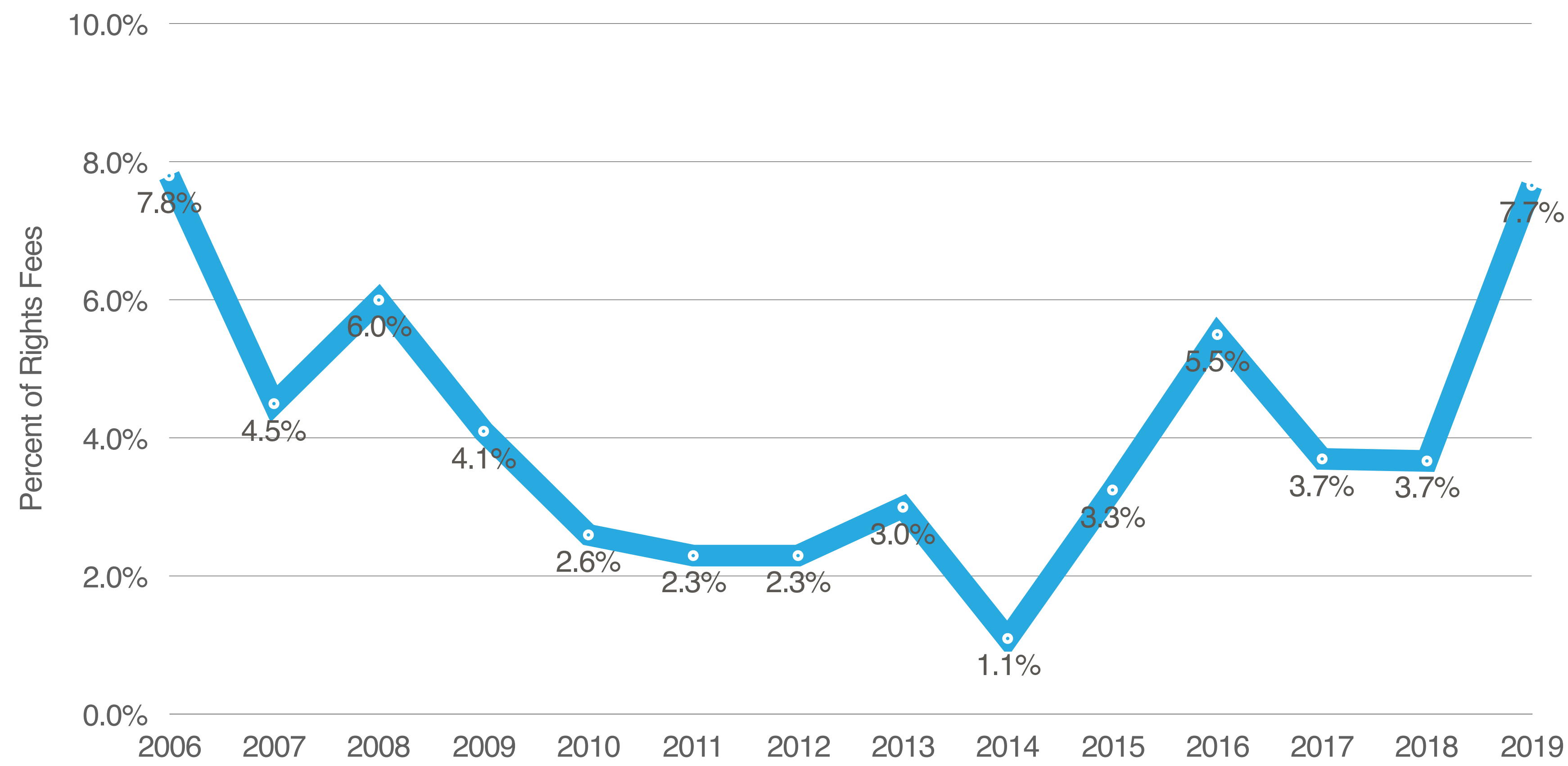
NOTE

The fact that 9 out of 10 sponsors are not 'very satisfied' is a major concern for the industry.



EVALUATION INVESTMENT

Historical Evaluation Spend



Pre-evaluation: 10.6% 3.6% 12.6% 8.5% 9.7%

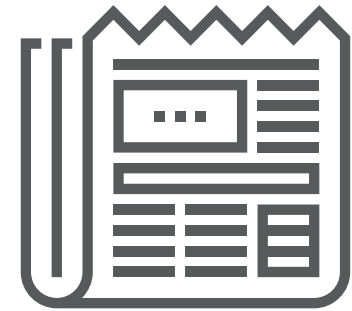


7.7%
of Rights Fee
Spent on evaluation (note
this is average by
sponsor, not weighted for
sponsor size)

NOTE
Best result in 14 years!
But, still not good.
16% reported spending
nothing on evaluation.
Pre-Sponsorship
evaluation spend was
9.7%.



PROPERTY EVALUATION



GOOD NEWS

7.2%

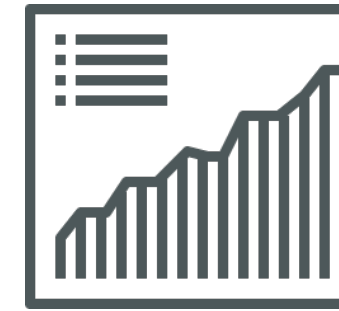
Proportion (on average) of sponsorship revenues invested in sponsorship evaluation

*2018 result: 5.4%

10.7%

Proportion (on average) of those dollars allocated to pre-sponsorship evaluation

*2018 result: 10.1%



LESS GOOD NEWS

31.2%

spent zero on sponsorship evaluation

*2018 result: 30.4%

56.6%

Spent nothing on pre-sponsorship evaluation

*2018 result: 48.2%

DATA



+++

The results noted on this page suggest that there is a small proportion of properties, who are investing heavily in evaluation.

MEASUREMENT IS COSTING US SLEEP

Top Concerns	Meeting Targets*	Demonstrating ROI	Demonstrating ROI	Other*	Demonstrating ROI	Demonstrating ROI	Meeting Targets** Evaluation/Measure	Fear about delivering value as ROI
Year	2012	2013	2014	2015	2016	2017	2018	2019

Sponsors

- 61% mentioned ROI/Value
- “Are we nimble and adaptable to changing local and global pressures, or have we locked ourselves into contracts that no longer deliver value?”

Agencies

- 57% mentioned ROI/Value
- “Effective measurement of ROI that captures the "value tail" of sponsorships versus immediate returns only"

Properties

- 48% mentioned ROI/Value
- “Lack of quality data in order to make informed decisions and run a sophisticated sponsorship program"

*Demonstrating ROI #2
 **Demonstrating ROI #3





9. Discussion

So What?

SO WHAT?

\$3.14B

Highest Spend
to Date

0.58

Activation Ratio

#1

Rank of Branded Content
as driver for ROI for all
three stakeholders

48%

Of brands have largest
sponsorship in
professional sport

15.3%

Of sponsorship spend on
properties with
international reach

Cosmic Shifts

- \$3.14 billion total spend
- Expressed fear over COVID
- Consumer passions returns as #1 criteria in sponsorship decision-making
- Spike in proportion of rights fee spend on properties with international reach to 15.3%
- ROI gap (2 years in a row) aligned between sponsors and properties

Important Signals

- Sponsorship as percentage of MarCom budgets sliding gradually year over year (to 20.2%)
- Activation growth (6.95%) outpacing rights fee growth (4.59%) over 14 years of CSLS
 - Total investment in activation up 250% in 14 years
- Very negative view on 2021 for sponsorship
- 90% of sponsors are NOT 'very satisfied' with ROI

Same Ole

- Servicing deficiency
- Outclassed on activation ratio
- The Pro Sport Renaissance of 2014 and 2018 continues
- Exclusivity is the most valuable benefit for sponsors
- Total spend on rights fees flat since 2016



Qualitative Q's

Deep Dives into Relevant Topics

THE 2020 (2021) OLYMPIC GAMES AND SPONSORSHIP IN CANADA

How important is an attachment to the Olympic Games when you decide to sponsor a particular property? What about the fact that they are far from Canada?

Sponsors

- Not or Marginally Important (60% of sample).
- “Well, it is important one month every 2 years. For us, not consistent enough.”
- The fact that the Games are far away is a negative major factor for most.
- A small proportion of sponsor respondents (13%) see the Games as an opportunity via partnerships with individual athletes to drive awareness.

Properties

- Much more positive about Games.
- Extremely Important (39% of respondents).
- “Exceedingly important to attract sponsors.”

Agencies

- Distance an issue: 42% note no linkage.
- Idea that the Games open up opportunities for sponsorship:
 - “Those competing with the Games will be able to attract non-Olympic sponsors who need a platform - so it is good for everyone.”

DEEP DIVE: Sponsor Objectives

“What is the main pain point and/or business objective that sponsorship helps your brand, partners or sponsor clients meet?”

Reach an Audience

“Sponsorship help us demonstrate our B2B solutions to a broader audience in a relatable manner.” **Sponsor**

Build Brand Awareness

“Creating meaningful grassroots engagement with consumers at the community level that appreciate a brand's investment and are willing to give their preference to that brand.” **Property**

Create a Meaningful Connection with Consumers

“Beyond a media property, it provides passion and engagement opportunities to commercialize the sponsorship investment.” **Agency**



Agency Input (new questions)

Top 3 Objectives Sponsor Clients

- 67% direct consumer engagement (as one of the 3 objectives)
- 59% brand awareness (as one of the 3 objectives)
- 41% driving sales (as one of the 3 objectives)

ROI Measurement Techniques Used

- Many approaches suggested, with two themes emerging:
- 43% take a customized and proprietary approach to measure ROI
 - 19% adopt traditional data collection on-site and digitally

Advice to Canadian Industry To Attract Global Sponsorship \$'s

- Based on responses, a challenging undertaking.
- Increased business intelligence identified by 15% as a key driver

“Show value to those global companies from an audience perspective - do we have the audience they are seeking?”

“Properties need to take risk and look beyond the traditional appeal to banks and telecoms and look globally and do the research and put in the time and effort to bring that global company the info they need to see how that Canadian property and help them.”





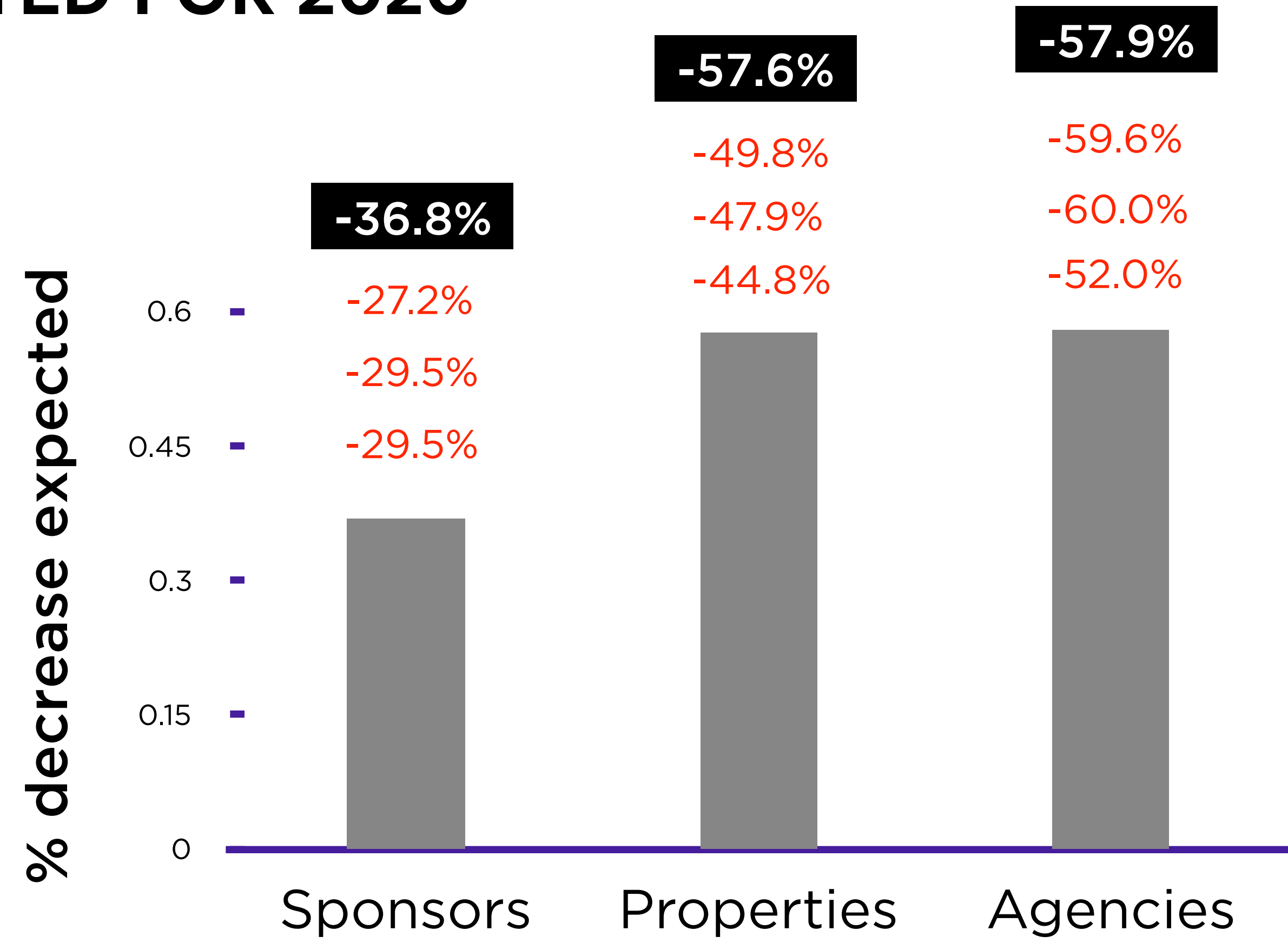
Reality Check

SponsorshipX COVID Impact Studies I to IV

FORECASTS FOR REDUCTION IN RIGHTS FEES INVESTMENT, REVENUES OR BILLINGS EXPECTED FOR 2020

Shifts Since June

- Sponsors - Significant drop
- Properties - Significant drop
- Agencies - Modest improvement



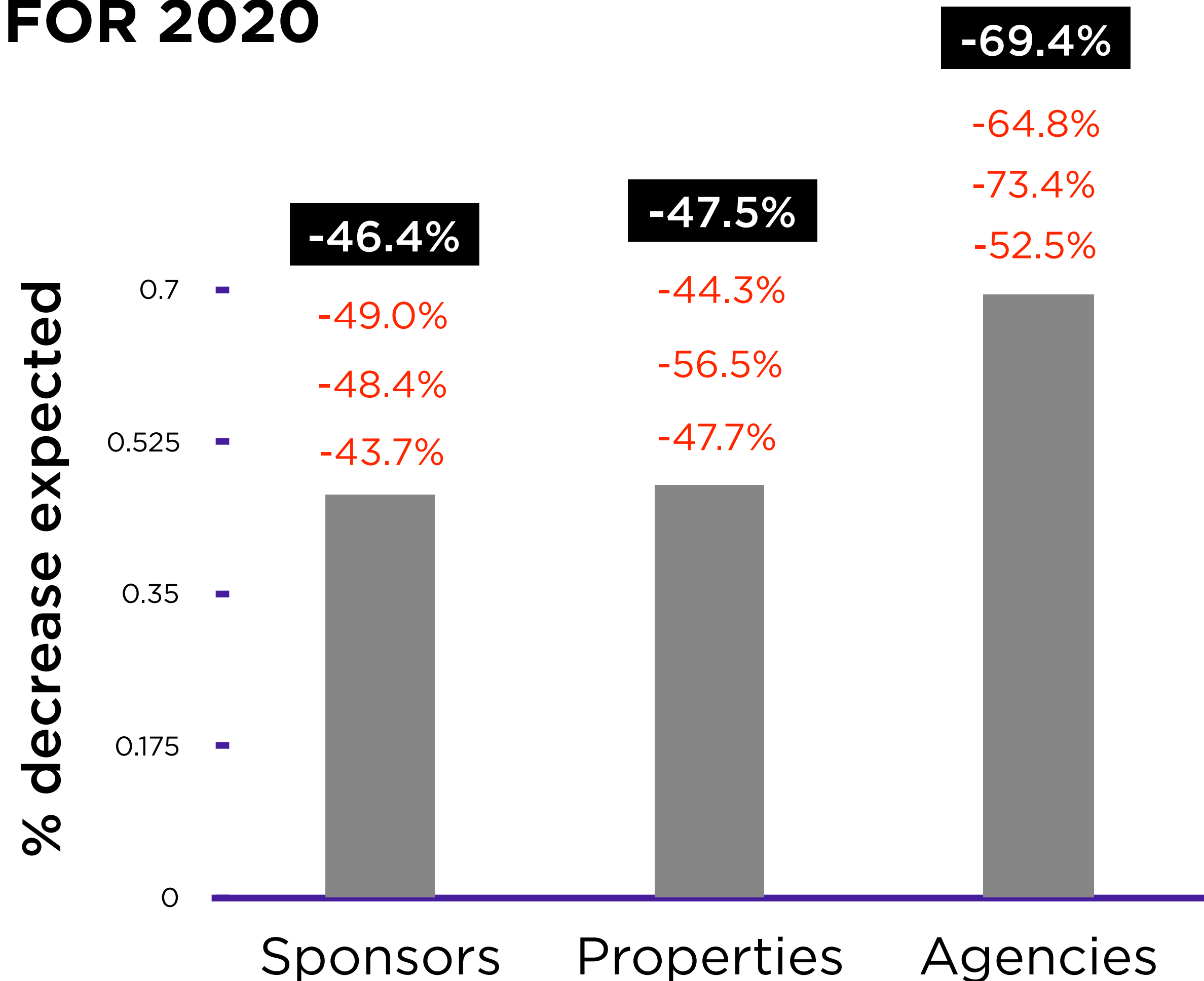
Note: Red data labels from top-down show survey results from Round #1 (April), #2 (May), and #3 June, respectively.

FORECASTS FOR REDUCTION IN PLANNED ACTIVATION SPEND BY SPONSOR EXPECTED FOR 2020

Shifts Since June

- Sponsors - Modest improvement
- Properties - Modest drop
- Agencies - Significant drop

Note: Red data labels from top-down show survey results from Round #1 (April), #2 (May), and #3 June, respectively.



SO WHAT?

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CANADIAN SPONSORSHIP LANDSCAPE STUDY

Visit www.sponsorshiplandscape.com for more info!

Questions or Comments?

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